

SYDNEY HANLON



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DOB: March 27, 1996
Citizenship: Canadian
Passport: Canadian
Current Location:
Halifax, Nova Scotia -
Canada

PROFILE

Motivated and adaptable professional with experience in luxury hospitality, housekeeping, guest service, and marine vessel care. Skilled in providing high-end service with discretion, safety awareness, and attention to detail. Seeking a Stewardess or Deck/Stew role, bringing a strong work ethic, hands-on boating experience, and international hospitality background.

EXPERIENCE

Maritime Boat Cleaning Services

May 2020 - Oct 2020

Performed detailed cleaning, polishing and exterior maintenance of vessels to the satisfaction of the client while gaining hands on experience with hull, deck and interior care using marine approved products and techniques.

Maintained high safety and environmental standard in the marinas and dockside operations.

Youth Staff, Royal Caribbean International

Feb 2019 - Feb 2020

Organized, supervised and lead onboard youth activities, and participated in adult entertainment throughout the vessel when required.

Delivered exceptional guest service with the utmost professionalism in a luxury cruise environment.

Thrived in a diverse, multicultural crew environment, adapting to varied communication styles and cultural backgrounds while building strong working relationships to achieve the most sought after guest experience.

Lounge & Dining Room Server, Chop Steakhouse & Bar

Aug 2020 - Apr 2021

Delivered fine dining and lounge service with strong knowledge of wine and cocktails.

Anticipated and exceeded guest expectations with professional, personable and seamless service.

Maintained high presentation standard consistent with luxury hospitality.

Housekeeping, UPEU Summer Accommodations

May 2015 - Jul 2015

Provided hotel-standard housekeeping services, including deep cleaning and room resets.

Produced large amounts of efficient room turnovers under strict deadlines.

Ensured guest readiness through inventory checks and restocking.

Parole Office, correctional Service of Canada

May 2022 - Present

Supervise and monitor high-risk federal offenders on parole and conditional release at a Community Correctional Centre with experience working in a maximum security prison, with medium security offenders in the structured Intervention Unit, and with female and male offenders in the community.

Daily use of skills such as desecration, professionalism, effective communication, problem-solving, time management and safety while working in a high-pressure, high-stress environment.

Apply strong conflict resolution, crisis management and risk assessment skills.

SKILLS

Wine & Fine Dining Service | Housekeeping & Laundry | Cleaning, Polishing, Waxing & Detailing Boats | Safety Awareness & Policy Protocols | Teamwork, Adaptability & Discretion | Effective Communication, Time Management & Interpersonal Skills

CERTIFICATIONS

While I do not yet possess formal yachting certificates, I am eager and fully committed to obtaining all necessary qualifications in order to meet industry standards.

EDUCATION

Saint Mary's University - Bachelor of Arts, Criminology, 2018

VOLUNTEER

Coach for Special Olympics Nova Scotia in Rhythmic Gymnastics

REFERENCES

Available upon request