

Rosalia Varquez

Education

Alonso High School
Currently HCC Student

Contact

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About Me

Customer-focused sales professional with over 2 years of experience in retail, customer service, and marketing. Skilled in assisting customers with purchases, resolving concerns, and promoting products and services to meet individual needs. Strong background in handling transactions accurately, building relationships, and contributing to sales goals. Adaptable and motivated, with proven success in fast-paced, team-oriented environments.

Languages

English: Full professional
Spanish: Native/Fluent

Experience

Marketing & Sales Agent

04/2025 - 08/2025

Federal Government Advisors

- Engaged with clients to promote services, focusing on understanding customer needs and offering tailored solutions.
- Solved escalated cases.
- Supported sales goals through direct outreach, presentations, and relationship building.
- Collaborated with team members to improve sales strategies and customer engagement.
- Supported team sales goals through marketing campaigns and lead generation.

Customer Service Associate & Cashier Walmart

06/2023 - 07/2025

- Provided excellent customer service by assisting with purchases, resolving concerns, and answering product questions.
- Handled transactions accurately while maintaining a friendly and professional attitude.
- Helped customers find solutions and promoted store services, strengthening customer loyalty.

Cashier

04/2023 - 06/2023

Dollar Tree

- Handled transactions efficiently while maintaining excellent customer service.
- Assisted customers in locating products and encouraged add-on purchases.
- Ensured store presentation standards were met to create a welcoming shopping environment.

Skills

- Creativity
- Customer service excellence
- Critical Thinking
- Management Skills
- Problem solving
- Digital Marketing
- Negotiation
- Effective communication