

Rebeca Cova Ojeda

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SUMMARY

Responsible and bilingual professional with a diverse background in sales, customer service, and child supervision. I currently work in direct sales, offering internet and electricity services, where I've developed strong communication, persuasion, and client relationship skills. I also have experience working with children in structured environments, ensuring their safety, engagement, and emotional well-being. Outside of work, I collaborate as a freelance model for makeup and hair artists. Organized, adaptable, and people-oriented, I bring a well-rounded and professional attitude to every role.

EXPERIENCE

Sales Representative

Pureconnect

March 2025 - Present, Plano, TX

- Sell internet and electricity services by identifying customer needs and offering tailored solutions.
- Handle customer accounts, track activations, and resolve service inquiries efficiently.
- Built strong persuasion and relationship-building skills in a dynamic sales environment.

Smaland and Self-Checkout Support

IKEA

August 2024 - March 2025, Frisco, TX

- Supervised children in IKEA's Smaland play area, maintaining a safe, welcoming, and clean environment.
- Assisted customers in the self-checkout area (Cash Line), answering questions and resolving minor register issues.
- Provided excellent service to families and customers throughout the store.

Group Leader

YMCA

October 2023 - June 2024, McKinney, TX

- Led group activities for children, promoting teamwork, creativity, and responsibility in a safe setting.
- Communicated with parents and staff to ensure transparency, trust, and consistency.
- Maintained a structured, supportive environment while modeling leadership and respect.

QA Tester / Quality Control

BMSC

April 2018 - April 2019, Coppell, TX

- Conducted inspections on beauty and skincare products to ensure quality and regulatory compliance.
- Worked closely with production teams to identify and correct defects.
- Developed strong attention to detail and consistency in a fast-paced manufacturing environment.

EDUCATION

Associates Degree in General Arts

Collin County Community College • Plano, TX • 2020 - 2023

High School-General Studies

Plano West Senior High • Plano, TX • 2017 - 2019

SKILLS

Bilingual: English & Spanish

Microsoft Word, Excel & PowerPoint

Google Docs

Excellent communication & customer service

Responsible, organized, and quick to learn

Strong teamwork and multitasking abilities

CPR Certified
