



ABOUT ME

Adaptable and customer-focused professional skilled in handling inquiries, resolving complaints, and ensuring satisfaction. Experienced with Zendesk, Freshdesk, Salesforce, and HubSpot, with strong communication skills and a passion for delivering excellent customer experiences.

EDUCATION

Rarediamonds

VOICE ACTING

The Polytechnic, Ibadan

MUSIC TECHNOLOGY

CONTACT



+2348166648378



abrahamesther2013@gmail.com

ESTHER ALADEMERIN

WORK EXPERIENCE

Customer Service Representative

George A4 Royal Crown Nigeria LTD

Managed customer interactions on digital platforms, providing timely responses and supporting engagement.

Voice Actor / Video Editor

Iconic International University

Delivered expressive voiceovers/videos for diverse audiovisual projects.

Admissions Counselor

Atlantic International University, USA

Guided prospective students through the admissions process with clarity and care.

SKILLS

Voice acting



Script



interpretation

Proficient in Adobe



Softwares

Audio/ video



recording & editing

CRM & Ticketing



Tools

Customer Support



& Complaint