

Mariyah Anderson
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EDUCATION Clark Atlanta University

Atlanta, GA

Candidate for Bachelor of Arts, Business Administration,
Concentration: Management

Experience

Digital Shopper

Walmart- Urbana Illinois

November 2022 - January 2023

- Provided exceptional customer service by accurately picking and packing online orders for timely delivery
- Managed inventory levels by accurately tracking stock and alerting for low inventory items
- Served as a key member of the team to ensure efficient order fulfillment and high customer satisfaction
- Directed the sorting and organization of the products to streamline the fulfillment process and meet daily targets

Experience

Cashier/Customer Service

Culver's- Urbana Illinois

June 2024 - November 2024

- Provided excellent customer service by greeting guest, taking orders and ensuring a positive dining experience
- Directed customer inquiries and resolved issues efficiently to ensure satisfaction

- Impacted customer loyalty by consistently delivering a high level of service and fostering a welcoming atmosphere

Organizations

Volunteer

Salt and Light - Urbana Illinois

Summer 2023

- Provided support in organizing community events, serving over 1000 families and individuals in need.
- Assisted with sorting, packing and distributing donated food and clothing, contributing to a 30% increase in the efficiency of distribution

Volunteer

Youth Department- Liberty Temple Church of God In Christ

Urbana, IL

- Helped the kids with praise dances
- Set up areas for events
- Provided activities for the Youth
- Gave opening and closing prayer

Special Skills : Communication skills; written communication skills, customer interaction