

DEVIN WILLIAMS

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Professional Summary

Courteous CAP 2 Associate committed to meeting aggressive business goals and high levels of customer satisfaction. Skillful in stocking department shelves, unloading merchandise and selecting products for display according to pick sheets. Comfortable operating manual and electric pallet jacks to move bulks of merchandise. Skilled in unloading trucks, moving merchandise and stocking shelves. Enthusiastic, positive and dedicated professional proficient in correct procedures for stocking and rotating merchandise. Physically fit and active.

Skills

Loading and unloading	Workplace Safety
Shipping and receiving	Shelf Stocking
Warehouse Operations	Stock replenishment
Product Rotation	Heavy Lifting
Pallet Jack Operation	Stress Tolerance
Quick Learner	Teamwork and Collaboration

Work History

CAP Team 1 Associate Walmart – Wichita, KS	03/2021 to Current
<ul style="list-style-type: none">Resolved customer issues professionally, demonstrating empathy while upholding company guidelines for returns or exchanges policy matters.Exceeded performance expectations consistently by prioritizing tasks effectively based on store needs each shift.Contributed to positive store atmosphere through friendly interactions with colleagues, fostering strong teamwork dynamics.Consistently adhered to company policies and procedures, serving as a reliable and trustworthy team member on CAP Team 1.Placed products in correct storage locations to keep stock areas organized and inventory counts accurate.Answered customer questions and provided detailed product information.Performed inventory control, such as counting, and stocking merchandise.	

- Greeted customers and directed to requested products.
- Maintained effective team member communication.

Inbound Receiver

03/2019 to 02/2021

Amazon – Wichita, KS

- Maintained a safe work environment by adhering to safety guidelines and properly operating equipment during the receiving process.
- Optimized space utilization within the warehouse by efficiently organizing received items based on size, weight, and category requirements.
- Collaborated with team members to unload trucks, expedite the receiving process, and minimize delays.
- Increased operational efficiency through proper storage of received items according to company standards and procedures.
- Reduced discrepancies in inventory by promptly identifying and reporting damaged or missing items upon receipt.
- Enhanced inventory accuracy by diligently receiving, counting, and verifying inbound shipments.
- Assisted with cross-training initiatives aimed at increasing team flexibility and versatility in handling various warehouse responsibilities.
- Contributed to the successful completion of annual inventory audits through meticulous record-keeping and documentation practices during the receiving process.

Event Server

10/2018 to 04/2019

BLUEMOON CATERING – Wichita, KS

- My Job would intel on cleaning the venue when needed and also it would be to help prepare the trucks, with supplies for the venue for the events we were serving at
- I served and bartered events.
- Worked closely with fellow servers to coordinate efforts during busy periods, promoting teamwork and efficient service.
- Provided friendly, courteous service to create memorable moments for guests.

Survey Caller

03/2018 to 10/2018

LOGIC

- My job would included dialing out to different areas, calling people in many different areas of the U.S and Canada, about various things (ex
- Healthcare and politics and much more)
- My job would be asking them sometimes very sensitive information to complete these surveys.
- Efficiently tracked all call-related information within CRM systems, ensuring accurate data entry for future reference and analysis purposes.

WALMART – Wichita, KS

- Answer customers' questions about merchandise and advise customers on merchandise selection
- Stock shelves, racks, cases, bins, and tables with new or transferred merchandise
- Receive, open, unpack and issue sales floor merchandise
- Design and set up advertising signs and displays of merchandise on shelves, counters, or tables to attract customers and promote sales.
- Unloaded, sorted and stocked merchandise according to store layout and product placement.
- Placed products in correct storage locations to keep stock areas organized and inventory counts accurate.

Education

High School Diploma

06/2011

Arabia Mountain High School - Lithonia, GA

References

- ELIJAH SPARKS, Co-Worker, Walmart, (316) 796-3778, elijah.sparks14@gmail.com
- ASHLEY WHEELER, Asst. Manager, Walmart, (316) 308-6933, ashley.wheeler@icloud.com