

KIMBERLY SENCION DE LA ROSA

Profile

Results oriented achiever with proven ability to exceed targets and drive success in fast–paced environments. Combines strategic thinking with hands–on experience to deliver impactful solutions and enhance organizational performance.

EXPERIENCE

HOSTESS

Olive Garden

September 2023- March 2024

- · Greeted customers warmly upon arrival
- Balanced responsibilities such as answering phone calls, greeting guests and updating reservation logs simultaneously.
- Took reservations by phone, answered customer questions and informed of accurate wait times.

CASHIER

Fant'asia Ph'east

July 2021- August 2022

- Worked flexible schedules and extra shifts to meet business needs.
- Operated cash register for cash and credit card transactions.
- Greeted customers upon entering store and responded to promptly to customer needs.

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EDUCATION

Peachtree Ridge Highschool

2021 - 2025

Maxwell High School~ Cosmetology Course

2024-2025

SKILLS

- · Patience and empathy
- Phone etiquette
- Customer Service
- · Problem-Solving
- Money handling
- Organizing
- Communication