



KARLEN YVETTE T. MABAZZA



Blk 7 Lot 29, Republic Ave.
Brgy. Holy Spirit
Quezon City



09664422974



zekaryve.d@gmail.com

PROFESSIONAL PROFILE

An able, enthusiastic, skilled and credible.
To acquire a challenging career with a solid
company utilizing the opportunity to offer proven
and developing skills within the company.

EDUCATION

Bachelor of Science in
International Travel and Tourism
Management

- Lyceum of the Philippines
University - Manila Campus
2012-2016

Secondary

- Holy Spirit of Mount Carmel
School – Quezon City
2008-2012

Primary

- Malate Catholic School
Manila City
2002-2008

ACHIEVEMENTS AND SEMINARS

Hotel Immersion (The Bayleaf Intramuros)

Seminars: Food and Beverages
House Keeping
Front office

Tourism Student Association – Member

Organizer: LPU-Manila Safety First

Amadeus e-Learning

- Reservation Essentials – with Training
Diploma-2013 (PASSED)
- Ticketing – with Training Diploma –
2015 (PASSED)

TESDA NCII

- Front Office Services – 2015
(COMPETENT)
- Events Management Services – 2015
(COMPETENT)

TOEIC EXAM – 2015 (PASSED: BASIC WORKING
PROFICIENCY)

KEY SKILLS

Good communication skills

Ability to work under pressure

Computer literate
particularly Microsoft Office.

Basic knowledge about HTML
and programming

EXPERTISE

Tour Guiding

Hotel Service

Food and Beverage Service

Tour Packaging

Financial Management

Front Office Operations (OPERA)

PERSONAL REFERENCES

Cyle Ambos
Colleague
09275528688

Ana Marie Chua
Professor (Lyceum of the
Philippines University)
anamariechua@gmail.com

Karen Villarde
Senior Host - City of Dreams
09054127863

EMPLOYMENT HISTORY

ZX-PRO TECHNOLOGY

- Online Casino Dealer
(February 7 – October 21, 2021)

City Of Dreams, Manila

- VIP Host, Casino Marketing
(October 2017 - September 2019)

Star Cruises

- Reservation Officer
(January-May 2017)

Bayview Hotel

- On the Job Trainee
(February-March 2016)

British Airways World Cargo

- On the Job Trainee
October 2015 – January 2016)

PERSONAL INFORMATION

Birthdate: April 25, 1996

Civil Status: Single

Characteristics: Industrious, Helpful, Outgoing,
Benevolent, Hard driving, Efficient and Highly Organized.