




## Lizbeth M. Mendez Diaz

 Poinciana, Florida

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### Objective

Recent high school graduate with strong experience in customer service, childcare, and team-based environments. Fluent in English and Spanish, with a DCF certification and hands-on work experience. Seeking an opportunity to grow within a company where I can apply my communication skills, responsibility, and work ethic.

### Education

Haines City High School — Haines City, FL

High School Diploma — Class of 2025

- GPA: 2.9
- JROTC (2 years)
- Childhood Development Program (4 years)
- Athletic Raiders Team (JROTC)
- Earned DCF Certification through Childhood Development

### Work Experience

LEGOLAND Florida Resort — Winter Haven, FL

Usher (Seasonal) — June 2023 – April 2024

- Maintained order and guest experience during live shows and venue events
- Delivered friendly and professional service to resort guests
- Helped with crowd control and safety
- Assisted with setup and cleanup of performance spaces

Neapolitan Italian Eatery — Haines City, FL

Server / Busser / Cashier — May 2024 – December 2024

- Took orders, handled payments, and served food in a fast-paced environment
- Maintained cleanliness and organization of dining area
- Provided excellent customer service to a diverse clientele
- Left position due to change in management

### Skills

- Bilingual: English & Spanish
- DCF Certified (Childcare)
- Great with children
- Teamwork and leadership

- Strong customer service skills
- Cash handling and point-of-sale systems