

Brenley Erickson

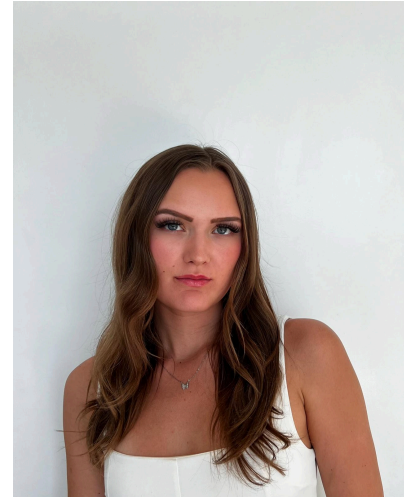
Vancouver, BC V6Z3G6

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Hardworking with proven time management skills in fast-paced environments. High-energy, collaborative, hardworking and efficient at prioritizing and handling simultaneous tasks to promote positive experiences. Strives to meet customer needs, drive satisfaction and promote long-term loyalty.

Email: brenleye3@mail.com

**Work Experience:****Server/bartender**

Boston Pizza - Vancouver, BC

July 2024 to Present

1. Opening and Closing duties
2. Work in a fast paced environment
3. Make cocktails, barback, stock and do bar prep
4. Seat guests, take drink and food orders in a friendly manner
5. Work as a team and help staff anytime where it's needed
6. Expo and run food, bus and clean tables

Sales associate

Consignment store (my own store) - Grande Prairie, AB

March 2022 to Present

1. Maintain organized, presentable merchandise
2. Organized racks and shelves to maintain visual appeal
3. Communicate with customers and attend to their needs
4. Greeting customers with a positive attitude

Server/Bartender

Maddhatters. Eat Local - Grande Prairie, AB

October 2022 to August 2023

1. Perform opening and closing duties
2. Maintains dining ambiance with an enthusiastic attitude
3. Provides information to help guests with food and beverage selection
4. Greet and serve guests in a positive and friendly manner
5. Work in an upbeat and fast paced environment
6. Maintain a tidy dining area
7. Trained new servers

Server/Bartender

Boston Pizza - Osoyoos, BC

June 2021 to December 2021

1. Perform opening and closing duties
2. Staying updated on current menu choices, specialties, and knowing which items the kitchen has run out of
3. Work as a team and help any of the staff when is needed
4. Ensure optimal guest experience by seating guests, taking drink and food orders, serving dishes, and removing dinnerware with a positive attitude
5. Always coming to work with a positive attitude
6. Treating guests with respect and fulfill their needs
7. Make non alcoholic and alcoholic drinks for guests (bartending experience)
8. Expo food and run it out to guests
9. Bussing and wiping tables to ensure cleanliness for the next guests

Hostess/Server

Moxie's Grill & Bar - Grande Prairie, AB

May 2018 to April 2021

1. Perform opening and closing duties
2. Staying updated on current menu choices, specialties, and knowing which items the kitchen has run out of
3. Work as a team and help any of the staff when is needed
4. Ensure optimal guest experience by welcoming and seating guests in a friendly manner, taking orders, serving dishes, and removing dinnerware with a positive attitude
5. Manage floor plans
6. Treating guests with respect and fulfill their needs

Education:**1.College Course in Travel and Tourism**

ICS Canada - Remote

August 2023 to March 2024

2.Introduction to Marketing

Grande Prairie Regional College - Grande Prairie, AB

January 2021 to April 2021

3.High school diploma or GED- 2020

Charles Spencer High School - Grande Prairie, AB

Skills:

- Excellent verbal & written communication
- Teamwork & Professionalism
- Hard worker
- Great Memorization & Organizational skills
- Serving, Bartending, hosting, bussing Experience
- Upselling
- Excellent time management
- Positive Attitude
- Excellent Math skills
- English
- Retail Sales Experience
- POS knowledge
- Flexibility
- Attentiveness & Patience for guests

Certifications and Licenses:

1.ProServe Liquor Staff Training

September 2020 to September 2025

2.Serving It Right

May 2021 to May 2026

References:

Boston pizza Vancouver, BC

- Ben Henderson (manager) 604-404-4239

Maddhatters Grande Prairie, AB

- Kristina May (manager) 780-897-6610

Boston Pizza Osoyoos, BC

- Nikki (manager) 306-250-1678