Yan Zhi Wu

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EDUCATION

University of Delaware, Newark, DE

Bachelor of Arts, Psychology, Chinese, Asian Studies

GPA:3.5, Major GPA: 3.94

August 2020- May 2025

Honor Society: NSCS (The National Society of Collegiate Scholars), ALD (Alpha Lambda Delta)

Awards: Dean List- Fall 2020, Spring 2021

EXPERIENCE

Dragonfly Dance Club, Newark, DE

-President

December 2024- May 2025

- Managed practice schedules and secured rehearsal space
- Facilitated communication between members and executive board
- Led strategy sessions for club development and outreach

Traipsin' Global On Wheels (TGOW), Remote

-Design & Media Intern 3 months

August 4, 2021-November 4, 2021

- Designed accessible, inclusive infographics for adaptive fitness tutorials
- Created gender-neutral social media banners and branded content
- Edited trailers using Canva and Vita to promote TGOW's mission

-Hunan Royale, Millville, DE

-Front Desk Associate (Seasonal) May 2022- Present

- Delivered friendly customer service in a fast-paced environment
- Resolved customer concerns quickly and professionally
- Processed transactions accurately, including payments and refunds

RNL LLC., Newark, DE

- Call agent March 2025 February 2025-

- Built rapport with alumni and encouraged donations through persuasive conversation
- Exceeded fundraising goals through active listening and strategic messaging
- Communicated the impact of alumni support on scholarships and student programs

SKILLS

Languages: English (Fluent), Mandarin Chinese (Advanced)

Digital Tools: Google Docs, Microsoft Office (Word, Excel, PowerPoint, Publisher)

Media & Editing: Canva, Vita, Snapseed, Meitu, PhotoGrid, Foodie, Sparkle Cam, Lensa

Social Platforms: Instagram, Twitter, Facebook, WeChat, Weibo, RED, Pinterest, TikTok