

# Anthony Scott-Meyers

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## Professional Summary

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Willing to relocate: Anywhere

Authorized to work in the US for any employer

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## Work Experience

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### Server

The Cheesecake Factory-Buffalo, NY

November 2024 to Present

- Great guest in timely manner
- Take orders
- Run food
- Utility shifts
- Ensuring other member are aware of duties
- Scheduling

### MIG Welder/Fabricator

Empire State speciality metals-Lackawanna, NY

September 2023 to October 2024

- Interpreted blueprints and technical drawings to determine welding requirements and procedures
- Maintained a clean and organized work area to promote safety and efficiency
- Performed MIG welding on various metal components, ensuring high-quality welds and adherence to specifications
- Operated welding equipment such as MIG welders, grinders, and torches in a safe and efficient manner
- Inspected welded joints for defects or imperfections, making necessary adjustments or repairs as needed
- Collaborated with team members to plan and prioritize welding projects based on production schedules

### Server/Waiter

Viking Cruises-Mississippi

June 2023 to October 2023

- Assist in managing restaurant operations
- Ensure waitstaff are function properly according to Viking standards
- Scheduling restaurant staff maintaining smooth operations
- Assist waitstaff and Run food out to designated table
- Problem solving and deescalating situations to ensure proper guest satisfaction

- Working 16 hour days 7 days a week

### **Head Waiter**

Norwegian Cruise Line Holdings/ Pride of America-Honolulu, HI  
December 2022 to May 2023

- Live on a boat as a waiter
- Ensure proper attire is correct before each service.
- Serving fine dining 3 meals a day with proper dining room Etiquette.
- Have basic wine and liquor knowledge
- Work as a team to ensure guest always receive the greatest service during their stay.
- Truck orders, laundry, housekeeping, stocking beer and wine.

### **Dinning Server**

American Cruise Lines-Boston, MA  
July 2022 to December 2022

- Live on a boat as a server.
- Ensure proper attire is correct before each service.
- Serving fine dining 3 meals a day with proper dining room Etiquette.
- Have basic wine and liquor knowledge
- Work as a team to ensure guest always receive the greatest service during their stay.
- Truck orders, laundry, housekeeping, stocking beer and wine.

### **Line Associate**

Panera Bread-Hamburg, NY  
February 2022 to July 2022

- Prepare food on the line in the sandwich station and or soup or salad station.
- Ensure quality customer service to guest with any questions or concerns.
- Closer
- Break down line and deep line clean followed by sweep and mop.

### **Supervisor**

Tim Hortons-Hamburg, NY  
December 2021 to July 2022

- Take orders from drive thru or front cash.
- Man the soup and sandwich station making all good ordered by guest.
- Make all beverages ordered by guest.

Oversee team members ensuring shift runs as smoothly as possibly.

- Training new hires giving knowledge regarding all positions.

### **Lead Server**

Crafty Crab-Charlotte, NC  
January 2021 to December 2021

- Greet seated guest
- Take orders
- Run food and drinks
- Manage full sections and parties
- server

- Daily motivation to ensure team has the best energy
- Resolve any disputes coming from guest before it's escalated to higher boss

### **Customer Service Supervisor The Economist**

Firstsource Advantage LLC-Buffalo, NY

October 2020 to January 2021

- Retention- Answering calls, chats, and emails from existing customers looking to cancel their subscription. Offering discounts or coming up with alternatives to keep them as a subscriber.
- Assisting current subscribers with and questions or concerns they may have about their current subscription.
- Signing up new customers from warm/hot leads provided by the clients. No cold calls.

### **Collections Supervisor 3rd Party**

North East Solutions-Buffalo, NY

December 2016 to October 2020

- Lead floor team to Ensure high success
- Daily motivator to keep positive energy
- Interviewed potential new hires
- Contact parties in attempts to resolve a delinquent file placed by clients
- Set up payment plans or issue settlements
- Skip trace using PREDICTOR to determine proper contact for party whether it be directly or through a relative
- Send out emails containing proper documentation according to what the clients have on file for delinquent parties
- Issue out pif and sif notices once arrangement is finished.
- Make calls and receive calls

### **Server**

Denny's-Buffalo, NY

December 2016 to January 2018

- Overnight server
- Greet guest
- Take drink/food/dessert orders
- Run multiples orders in systems and cash out multiple checks
- Run food out to designated table
- Display superb customer service
- Cleaning duties and silverware rolling duties

### **Structural Mig/stick/flux Core Welder**

BAE Systems-Jacksonville, FL

August 2011 to December 2016

Used flux core welding techniques to assemble metal products.

Mig welded flat, vertical, horizontal, and over head poisons.

\*Butt certified

\*pipe weld 5g 6g 7018 6010

\* Welded components in 2F, 3F, and 4F positions

\* Operated safety equipment and used safe work habits

\* Laid out, positioned, aligned, and secured parts and assemblies prior to assembly using straightedges, combination squares, calipers, and rulers

\* Examined work pieces for defects and measured work pieces with straightedges or templates to ensure conformance with specifications

\* Recognized, set up, and operated hand & power tools common to the welding trade, such as, plasma cutters

& acetylene torches

\* Clamped, held, tack-welded, heat-bent, ground or bolted component parts to obtain required configurations

& positions for welding

\* Selected & installed torches, torch tips, and filler rods according to welding chart specifications or types and thicknesses of metals structural welder

## **Server**

SALT LIFE FOOD SHACK-Jacksonville, FL

September 2010 to August 2012

- Greet guest
- Take drink/food/dessert orders
- Run multiples orders in systems and cash out multiple checks
- Run food out to designated table
- Display superb customer service
- Cleaning and silverware rolling duties

## **Crew/Shift Manager**

McDonald's-Jacksonville, FL

July 2007 to May 2011

### **Responsibilities**

In charge of shift. Making sure Employees are keeping things together. Running smoothly. Staying energetic and as positive minded as possible to keep the customers happy and for them to return.

## **Food Server**

Victory Casino Cruises-Jacksonville, FL

June 2008 to February 2010

- Greet guest
- Take drink/food/dessert orders
- Run multiples orders in systems and cash out multiple checks
- Run food out to designated table
- Display superb customer service
- Cleaning and silverware rolling duties

## **Education**

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### **Trade school in Welding**

TWS; TWS Jacksonville; Tulsa Welding School/Jacksonville Campus - Jacksonville, FL

August 2011 to August 2012

### **Associate's degree in General Studies**

Florida State College at Jacksonville - Jacksonville, FL

August 2010 to May 2012

## **Diploma**

Fletcher High School - Neptune Beach, FL

### Skills

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- Flux welding
- Blueprint Reading
- Fabrication
- Communication skills
- Leadership
- Assembly
- Shift management
- Restaurant experience
- Welding
- Customer service
- Plasma Cutting
- Cash handling
- Team management
- Hospitality
- Restaurant management
- ASME codes & standards
- Serving
- Manufacturing