

# Miranda Hall

Winter Garden, FL 34787

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Authorized to work in the US for any employer

## Work Experience

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### **Pet Sitter/Babysitter**

Independent Contrator-Montz, LA

November 2019 to May 2025

- I took care of animals and children, making sure their needs were handled.
- I made sure the house was cleaned up of any mess that pets or kids may have made.

### **Souvenir Sales Shift Lead**

Cherry Hill Programs-New Orleans, LA

December 2024 to March 2025

- Contributed creative ideas for improving store layout and visual merchandising of photography products
- Achieved monthly sales targets through effective upselling techniques and product knowledge
- Created visually appealing product displays that attracted customer attention
- Trained new hires on product knowledge, sales techniques, and customer service standards
- Demonstrated excellent time management skills by efficiently handling multiple tasks simultaneously during busy periods
- Recognized as a top performer within the sales team for consistently meeting or exceeding sales quotas on a monthly basis

### **Souvenir Sales Staff**

Cherry Hill Programs-New Orleans, LA

September 2024 to December 2024

- Demonstrated strong attention to detail in capturing precise moments and emotions
- Provided exceptional customer service, addressing inquiries, resolving issues, and ensuring customer satisfaction
- Achieved monthly sales targets through effective upselling techniques and product knowledge
- Trained new hires on product knowledge, sales techniques, and customer service standards

### **Disney College Program Intern**

The Walt Disney Company-Orlando, FL

August 2023 to May 2024

- Enhanced guest experience by providing exceptional service and personalized attention.
- Collaborated effectively with team members to deliver seamless and memorable experiences for guests.
- Demonstrated extensive knowledge of Disney brand and history to create magical moments for guests.
- Delivered top-notch customer service by actively listening to needs and resolving issues promptly.

## **Camp Counselor**

Camp Bow Wow-Metairie, LA

March 2023 to June 2023

- Designed and planned engaging camp games for participants of all ages and breeds.
- Cleaned up their messes inside and outside
- Stopped fights and issued time out if it was needed.
- Supervised campers during various activities to ensure they were safe and having fun.
- Ensured camper safety by implementing appropriate protocols and guidelines throughout the duration of the camp.
- Gave medicine if needed.

## **Freight Coordinator**

Buckle Lakeside Mall-Metairie, LA

August 2022 to March 2023

- Tracked shipments to ensure timely delivery and address any potential issues.
- Managed freight documentation to comply with regulations and maintain accurate records.
- Sensored items that would go out to the floor for guest to see, or removed sensors if they were going to another store.
- Facilitated clear and effective communication with customers regarding shipment status and updates.

## **Sales Teammate**

Buckle-Metairie, LA

November 2021 to August 2022

- Managed cash handling procedures to ensure accuracy and security of transactions.
- Utilized effective sales techniques to increase product sales and meet revenue goals.
- Demonstrated strong product knowledge to assist customers in making informed purchasing decisions.
- Implemented visual merchandising strategies to enhance the stores overall aesthetic and attract customers.
- Maintained inventory management systems to minimize out-of-stock items and reduce shrinkage.
- Showcased exceptional customer service skills to address inquiries, complaints, and provide solutions.

## **Cook/Prep**

Buddy's Frostop-Destrehan, LA

September 2019 to February 2020

- Handled food prep before closing for the morning crew.
- Made sure everything was clean and organized.
- Handled cash and credit card when orders were placed.
- Cooked and wrapped food in an efficient manner.
- Greeted guest when they came in, and left.

## **Education**

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### **Associates degree in General Studies/Theatre Arts in Theater**

Delgado Community College-New Orleans, LA

August 2020 to May 2023

## **High school diploma or GED**

Destrehan High School-Destrehan, LA

August 2016 to May 2020

## Skills

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- Retail Sales
- Time management
- Dog Handling
- Nannying
- Freight
- Pet Care
- Experience with Children
- Animal Care
- Babysitting
- Pet Sitting
- Cashiering
- Cleaning Experience
- Front Desk
- Food preparation
- Childcare
- Organizational skills

## Links

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<https://m.facebook.com/miranda.hall.756?ref=bookmarks>

## Awards

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### **Best Performance**

May 2019

In 2019 for one of my high school performances I got the award for Best Performance for a featured role for my portrayal as Nana and the Crocodile from Peter Pan.