

Johnathan James MacLean Nielsen

Phone: 0406 458 590 | Email: johnathan.nielsen23@gmail.com

Location: Queensland, Australia

Security Licence | Blue Card | First Aid Certified

Seeking Opportunities in Security & Customer Service

Reliable and motivated professional with extensive experience in customer service, warehousing, and team leadership. Recently certified in security operations and equipped with a current Security Licence, Blue Card, and First Aid certification. Skilled at maintaining safe, efficient work environments, resolving issues calmly under pressure, and consistently delivering high-quality service. Eager to transition into the security industry while bringing strong adaptability, communication skills, and attention to detail.

Key Qualifications:

- Queensland Security Licence
- Certificate II in Security Operations
- Certificate III in Logistics
- First Aid & Emergency Response
- Forklift Ticket (Counterbalance & High Reach)
- Working with Children Check (Blue Card)

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Professional Summary

Dedicated and reliable professional with extensive experience in customer service, warehousing, and team leadership. Recently certified in security operations with a current Security Licence and Blue Card. Adept at managing stock, resolving issues under pressure, and maintaining safe, efficient environments. Highly adaptable, quick to learn, and committed to delivering exceptional service in all roles.

Key Skills

- Customer Service & Conflict Resolution
 - Security & Safety Awareness (Cert II Security)
 - Inventory & Stock Control
 - Forklift Operation (Counterbalance & High Reach)
 - POS Operation & Cash Handling
 - Warehouse Management Systems (WMS)
 - First Aid & Emergency Response
 - Team Collaboration & Independent Work
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Certifications

- Certificate II in Security Operations
 - Current Queensland Security Licence
 - Blue Card (Working with Children Check)
 - Senior First Aid Certificate
 - Forklift Licence
 - Certificate III in Logistics
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Professional Experience

Operations Assistant

Bunnings Warehouse | May 2022 – Oct 2022

- Conducted inventory cycle counts to maintain accuracy.
- Operated forklifts and handled loading/unloading of deliveries.
- Used WMS systems for order picking and data entry.
- Worked closely with team to ensure daily operational goals were met.

Storeperson / Goods Receival Officer

Sika Australia | Dec 2016 – Mar 2020

- Managed goods receival, order picking, and inventory control.
- Safely operated forklifts in racking environments.
- Performed cycle counts, stocktakes, and system updates.
- Handled customer and retail orders, ensuring accuracy and timely delivery.

Production Operative

GWF Tip Top Springwood | Jun 2016 – Dec 2016

- Operated production machinery, performed quality checks.
- Packaged and prepared products for shipment.
- Maintained hygiene standards across shifts.

Assistant Night Duty Manager

IGA Crestmead | Feb 2015 – Jun 2016

- Oversaw store operations during night shifts.
- Managed POS systems, stock rotation, and team supervision.
- Ensured customer service and security standards were upheld.

Store Manager / Stock Control

Inkspot Garden City | Mar 2014 – Feb 2015

- Managed sales targets, stock ordering, and promotional activities.
- Operated MYOB, Excel, and social media for business operations.
- Handled customer service and resolved complaints efficiently.

Stores & Purchasing Officer

The Marriott Brisbane | Mar 2010 – Nov 2013

- Ordered and received goods for food and beverage departments.
 - Maintained storeroom cleanliness and compliance.
 - Liaised with suppliers and internal departments, ensuring accurate stock records.
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Education**Completed Year 12 Certificate**

Certificate III in Logistics

Certificate II in Security Operations

References

Sam Hope
Sika Warehouse
Manager

0422 233 511

Darren
Bunnings Supervisor

0412 790 154



ASSET
COLLEGE

This is to certify that

Johnathan Nielsen

has fulfilled the requirements for

CPP20218

Certificate II in Security Operations

Completion Date:

30 January 2025




Mark Costello JP(Qual)
Managing Director

Certificate Number: 6024072-9505586



Asset Training Australia Pty Ltd RTO 31718

Trading as Asset College

PO Box 350 North Lakes Qld 4509

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This is to certify that

Johnathan Nielsen

having fulfilled the requirements for

CPP20218 Certificate II in Security Operations

has been assessed as competent in the following units:

Unit Code	Unit Name	Outcome
CPPSEC2101	Apply effective communication skills to maintain security	C
CPPSEC2102	Apply legal and procedural requirements to work effectively within a security team	C
CPPSEC2103	Apply WHS, emergency response and evacuation procedures to maintain security	C
CPPSEC2104	Apply risk assessment to select and carry out response to security risk situations	C
CPPSEC2105	Provide quality services to a range of security clients	C
CPPSEC2106	Protect self and others using basic defensive techniques	C
CPPSEC2107	Patrol premises to monitor property and maintain security	C
CPPSEC2108	Screen people, personal effects and items to maintain security	C
CPPSEC2109	Monitor and control access and exit of persons and vehicles from premises	C
CPPSEC2110	Monitor and control individual and crowd behaviour to maintain security	C
CPPSEC2111	Apply security procedures to manage intoxicated persons	C
CPPSEC2112	Apply security procedures to remove persons from premises	C
CPPSEC2113	Escort and protect persons and valuables	C
HLTAID011	Provide First Aid	C

Completion Date: 30/01/2025

Certificate Number: 6024072-9505586

Mark Costello JP(Qual)
Managing Director

STATEMENT OF RESULTS





ASSET
COLLEGE

This is a statement that

Johnathan Nielsen

has attained

HLTAID009 Provide cardiopulmonary resuscitation
HLTAID011 Provide First Aid

Completion Date:

28 January 2025

Certificate Number:
6024072-9505248



Mark Costello JP(Qual)
Managing Director

A Statement of Attainment is issued by a Registered Training Organisation when an individual has completed one or more accredited units.

Statement of Attainment



Authenticated Vocational Education and Training (VET) Transcript

The records held in the National VET Provider Collectionⁱ for training undertaken from 1 January 2015 show that

JOHNATHAN NIELSEN

Completed the requirements for the following nationally accredited or recognised VET qualification(s):

2015

CERTIFICATE III IN LOGISTICS (TLI32410)

From the *THE LEARNING COLLABORATIVE (32350)*

Undertook the following nationally accredited VET unit(s) and module(s):

Provider THE LEARNING COLLABORATIVE (32350)

Unit/Module (Identifier) - (FIⁱⁱ)	Outcome	Enrolment Period
COMPLETE RECEIVAL/DESPATCH DOCUMENTATION (TLIA3015A) - (11)	CA	29/04/2015-06/05/2015
ORGANISE DESPATCH OPERATIONS (TLIA3018A) - (11)	CA	29/04/2015-06/05/2015
ORGANISE RECEIVAL OPERATIONS (TLIA3019A) - (11)	CA	29/04/2015-06/05/2015
PREPARE WORKPLACE DOCUMENTS (TLIE3004A) - (11)	CA	29/04/2015-06/05/2015
COMPLETE WORKPLACE ORIENTATION/INDUCTION PROCEDURES (TLIL1001A) - (11)	CA	27/04/2015-05/05/2015
FOLLOW OCCUPATIONAL HEALTH AND SAFETY PROCEDURES (TLIF1001A) - (11)	CA	27/04/2015-05/05/2015
IMPLEMENT AND MONITOR OCCUPATIONAL HEALTH AND SAFETY PROCEDURES (TLIF3003A) - (11)	CA	27/04/2015-05/05/2015
CONSOLIDATE MANIFEST DOCUMENTATION (TLIE3012A) - (11)	CA	23/04/2015-24/04/2015
ESTIMATE/CALCULATE MASS, AREA AND QUANTIFY DIMENSIONS (TLIE3002A) - (11)	CA	23/04/2015-24/04/2015
LOAD AND UNLOAD VEHICLES CARRYING SPECIAL LOADS (TLID3014A) - (11)	CA	23/04/2015-24/04/2015
CONTROL AND ORDER STOCK (TLIA3038A) - (11)	CA	20/04/2015-22/04/2015
RECEIVE AND STORE STOCK (TLIA3039A) - (11)	CA	20/04/2015-22/04/2015

STUDENT IDENTIFIERS REGISTRAR

Authenticated Vocational Educational and Training Transcript
of the records held in the National VET Provider Collection from 1 January 2015 for

JOHNATHAN NIELSEN



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STUDENT IDENTIFIERS REGISTRAR

Authenticated Vocational Educational and Training Transcript
of the records held in the National VET Provider Collection from 1 January 2015 for

JOHNATHAN NIELSEN

Disclaimer

This transcript has been compiled using information held by the National Centre for Vocational Education Research (NCVER). The information is a collated record of VET training completed through a nationally recognised training organisation and submitted to NCVER.

RTOs provide these submissions to NCVER on either a quarterly or annual basis. This means that recently completed qualifications may not appear on the transcript until the next submission period falls due. In respect of any such qualifications, the student should provide the testamur or statement of attainment issued by the RTO.

Under section 27 of the Student Identifiers Act, the Registrar may, on request, give a student who has a USI, access to their authenticated VET transcript. The Registrar does not warrant the completeness of information in this transcript. When a student generates their VET transcript, they can choose a full VET transcript or a VET transcript extract (where the student has selected exactly which training to display). The Registrar will have no liability (including in negligence) to any person for any loss, damage, cost or expense (including reasonable legal costs and expenses) incurred or arising by reason of any person using or relying on this transcript.

This transcript contains personal information of the individual student, as identified in section 6 of the Privacy Act 1988. This means that VET transcripts must not be copied or disclosed to any other person without the consent of the individual student.

For more information please visit www.usi.gov.au and www.ncver.edu.au

- i. The National Centre for Vocational Education Research (NCVER) holds the National VET Provider Collection which includes records of reported nationally recognised VET qualifications and units/modules. Training organisations report training on either a quarterly or annual basis. This means that recently completed qualifications may not appear on the transcript until the next reporting period.
- ii. FI - Funding Identifier indicates the source of funding used to undertake the training.

Explanatory Notes

Value	Description - Unit/Module Outcome
CA	Competency achieved
Cont	Continuing enrolment
CT	Credit transfer/national recognition
NC	Non-assessable enrolment - withdrawn or not
NYC	Not yet Competent
NYE	Not yet available
RPL	Recognition of prior learning granted
RPLN	Recognition of prior learning not granted
RTOC	Incomplete due to RTO closure
SC	Non-assessable enrolment - satisfactorily completed
W	Withdrawn/discontinued

Value	Description - Funding Source
11	Commonwealth and state general purpose recurrent
13	Commonwealth specific purpose programs
15	State specific purpose programs
20	Domestic full fee-paying client
30	International full fee-paying client
31	International onshore client - other revenue
32	International offshore client - other revenue
80	Revenue earned from another training organisation
NR	Not Reported

Value	Description - Enrolment Period
NR	Not Reported



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