

Shizuka Tanaka

Japanese: native

English: advanced (TOEFL iBT 92)

Finnish: B1



CONTACT

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SUMMARY

A passionate individual with a dream of becoming a Disney princess, with a strong background in ballet and piano. Relocated to a town renowned as the home of Santa Claus, where I gained experience performing as an elf and snow queen, engaging and interacting with children. Skilled in working within fast-paced, international environments and experienced in teaching English.

PROFESSIONAL EXPERIENCE

Administrative coordinator / Sales personnel / Guide | August 2023– January 2025

Nordic Unique Travels Oy

- Guided international visitors with strong local knowledge and genuine care.
- Achieved over €18,000 in package sales with high customer satisfaction.
- Representative for establishing B2B partnerships in the Japanese market.
- Pioneered the Japanese package booking process and introduced effective communication methods for Japanese clients.

Amusement Park Attendant (Santa's helper) | Winter 2021

Santa Park Oy

- Handled roles including cashier, equipment operation, cafeteria, stock management, photo booth attendant, and queue management as an elf, and also performed as the Snow Queen.
- Excelled in fast-paced, multicultural environments, showcasing teamwork and multitasking in multiple roles.
- Effectively communicated with customers to resolve issues promptly and ease dissatisfaction.

Freelance guide & interpreter | Winter 2021 – Present

- E.g., Provided real-time online interpretation for meetings with Santa Claus at Santa Claus Village, Conducted one-day guided tours for VIP Japanese clients.

Freelance English teacher | Summer 2020 – Summer 2023

- Assisted with English conversation practice at Chiba University, teaching students and staff.
- Worked as an English teacher with Engoo, instructing Japanese learners of all ages, from children to adults.

EDUCATION

University of Lapland | 2021–2023

Master of Social Sciences – Tourism

- Researched Japanese tourists interested in rural well-being tourism in Finland.
- Full scholarship granted, GPA 3.5