

ARIANNA DUNLAP



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Chicago, IL

Seeking a challenging role in the technology sector where I can leverage my 4 years of college experience in computers, operating systems, basic technology principles, and coding programs. Committed to exceeding professional and personal goals, I bring strong written and verbal communication skills, excellent organizational and teamwork abilities, and exceptional multitasking and time management skills.

EDUCATION

2019-2023

Jackson State University

Bachelor of Science Industrial Technology

2025- PRESENT

Dominican University

Masters of Science Software Development

SKILLS

- Microsoft office
 - C, C++, HTML, JAVA, Python
 - MacOS and Windows
 - Hardware Troubleshooting & Repair
 - Software Installation & Troubleshooting
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WORK EXPERIENCE

Facilities Technician

Sony Wonderverse, 2024 - PRESENT

Software & hardware repairing and troubleshooting computers/games. Repair various VR systems, headsets, games including "The VOID." Diagnosing / repairing windows computers attached to VR systems.

Patient Access Specialist

Northwestern Central DuPage

Registering patients in emergency department while utilizing "EPIC" and "Microsoft." Communicating information to patient regarding physician referrals, insurance referrals, and consultations. Interactions with various hospital departments and physicians to effectively direct patients through the NMCDH systems.

Merchandise Cast Member

Walt Disney World, 2022 - 2023

Handled guest check-outs, restocked merchandise, and managed packing and shipping operations at Disney resorts and theme parks, ensuring a seamless and efficient customer experience.

Guest Services

Portillos Hot Dogs, 2019 - 2024

Focused on providing excellent customer service by greeting guests, assisting with orders, addressing concerns, and ensuring a clean, welcoming dining environment.