



AMY DUVALL

HEALTHCARE PROFESSIONAL

Profile

My skills include all aspects of personal auto claims, extensive customer service experience and broad healthcare knowledge. I am an intelligent, goal oriented, independent, quick learner who's goal is make this job a life long career, while making a difference in the lives of my community.

EXPERIENCE

PRE-SERVICE APPEALS COORDINATOR

Centene formerly Wellcare (remote, FL)

January 2023-Present

OPTOMETRIC TECHNICIAN

Coppedge Eyecare (Brooksville, FL)

Dec 2020 - Oct 2022

PLATINUM PROVIDER CLAIMS ADJUSTER

United Healthcare: Medicare & Medicaid (Remote)

Oct 2016 - Aug 2019

PIP/LIABILITY CLAIMS ADJUSTER

GEICO Auto Insurance (Lakeland, FL)

May 2012-Feb 2015, Jan 2016-Oct 2016

INTAKE CLAIMS ADJUSTER

USAA: Auto Insurance (Tampa, FL)

May 2011-May 2012



(352)345-9036



amy.duvall9@yahoo.com



www.linkedin.com/in/amyduvall9

EDUCATION

MASTER OF HEALTHCARE ADMIN

Capella University

3.9 GPA

BACHELOR OF ARTS MANAGEMENT

Saint Leo University

3.3 GPA

HIGH SCHOOL DIPLOMA

Hernando High School

Dual Enrolled at Pasco Hernando State College

HIGHLIGHTS

- Strong Communication
- Investigation Specialist
- Computer Literacy, 70+ WPM
- Outstanding Customer Service
- Proficient in Microsoft Office Suite
- Consistently top performer of team in both quality and quantity
- Volunteer for Local Non-Profits
- Exceptionally Organized
- Attentive Administration Support