

Caleb Capper

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Summary

Highly motivated with background in retail sales, working in a kitchen and being a barista skilled in customer service and product knowledge. Demonstrated ability to achieve sales targets through effective communication and understanding of customer needs. Known for problem-solving abilities and creating positive shopping and eating out experiences that increase customer loyalty. Improved store layout for better product visibility and accessibility, leading to smoother customer flow and increased satisfaction.

Skills

- Food preparation
- Beverage crafting
- Inventory management
- Cash register operation
- Health code compliance
- Customer service
- Sales assistance
- Team collaboration

Experience

05/2024 - Current

Kitchen Hand /Coffee Barista, **Robin Hood Bar And Bistro**, Jerrys Plains, NSW

- Assisted cooks in preparing meals by washing vegetables and fruits, cutting meats and other tasks as needed.
- Greeted customers and took orders for coffee drinks, food items, and other beverages.
- Followed recipes accurately while adhering to portion control standards.
- Maintained order and cleanliness of work areas to conform with health codes.
- Prepared specialty coffee drinks such as lattes, cappuccinos, macchiatos, mochas, and Americanos.

01/2023 - 07/2023

Retail Sales Worker, **Kmart**, Waratah, NSW

- Provided excellent customer service by responding promptly to inquiries and resolving issues quickly.
- Stocked merchandise on shelves and displays.
- Performed inventory control activities such as counting stock items and restocking shelves.
- Operated cash register to process customer purchases.

Education And Certifications

Mount View High School, Cessnock, NSW

- obtained RSA in 2025
- barista course completed in 2024

References

References available upon request.