



sebastianvargasgarcia@gmail.com

Mobile: +1 407 346 1223

34 years old

LABORAL EXPERIENCE

- **F&B Manager / Palmas Restaurants**
The Walt Disney World Resort
EPCOT - La Cava del Tequila

July 2022 – today Orlando, FL

- Responsible for the operation in the Mexico Pavilion Tequila Bar.
- Leadership, safety regulations and Disney Parks high quality standards.
- Representing and sharing with our guest the authentic Mexican culture.
- Sales reports, payrolls, cast needs, and weekly and monthly inventories.

- **Brand Ambassador & Guest Services/ Guinness Storehouse**

July 2019 – March 2020 (COVID closure) Dublin, Ireland

- Public Speaking. Introducing Guinness history, soul and legacy to each guest.
- Bilingual guided tours through the 7 floor building.
- Bartending position, serving high volume of visitors.
- Assisting guests with all their needs, reservations, special needs and concerns.

- **Food and Beverages & Guest Services/ The Marker Hotel** Internship

April 2019 – July 2019 Dublin, Ireland

- F&B: Room service, allergies, special requests and high standards hospitality.
- Responsible for the room service VIP guest area.
- Concierge: Guest reservations, personalized service and Dublin tourist information.

- **Dining Room Service/ Disney Cruise Line**

October 2018 – April 2019 Ship: Disney Wonder

- Assistant server, F&B: food and beverages orders to the galley and bar.
- State Room service, allergies, special requests and high standards hospitality.
- This role required a high understanding for food safety programs and maintained USPH (United States Public Health) sanitation and cleanliness standards throughout the work area.
- Assistance in general preparation of appetizers, salads, cold dishes, desserts, and brewing coffee and tea.

(1 Contract)

- **Cultural Representative - Disney International Programs**
Food & Beverages.

The Walt Disney World Resort. Mexico Pavilion

Second Program: October 2016 – November 2017 Orlando, FL Park: EPCOT

First Program: September 2013 – September 2014 Orlando, FL Park: EPCOT

- Representing and sharing with our guest the authentic Mexican culture.
- Quick service duties and Table service duties. (Food runner and Server)
- Providing the Disney excellent restaurant service by taking food and beverages orders to the galley and bar.
- High impact activities. Carrying heavy trays and bringing down items from the bar/galley to their tables. Remove heavy dishes, glassware and cutlery.

(Work VISA: 1 year)

- **Barista & Store Supervisor/ Starbucks Coffee Mexico**

August 2011 – May 2013 Mexico City, Mexico

- Responsible for taking beverages and food orders, personalized service.
- Understanding food safety programs and maintained sanitation standards.
- Learning POS system (micros), advanced sales techniques, inventory techniques and order our store supplies.
- Employee week schedules, running shifts, and training the new hires.

EDUCATION

Universidad del Valle de México (2007 -2012)

- **Tourism & Hospitality Degree**
- Spanish 100%, English %90, French 30% (basic)

INTERESTS

- **My Passion:** Hospitality, Tourism and Guest experiences. Make it magical, make it legendary, go above and beyond the guest expectations.
- **Interests:** Share my culture, travel, meet people all around the globe.

CV ELABORATION DATE

- November 2023
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