ROBERT WILLIAM TENNANT

5384 Keeley St, Columbus, Ohio, 43235 - rtennant23@gmail.com - (304) 559-4588

EDUCATION

West Virginia University - Regents Bachelor of Arts (May 2019) (Focused in Industrial Engineering & Management Systems)

PROFESSIONAL EXPERIENCE

ESCCO/Columbus City Schools - Substitute Teacher (Spring '24 – March '25)

- Implemented diverse lesson plans across multiple grade levels.
- \circ $\,$ Managed classroom behavior and fostered a positive learning environment.
- Communicated effectively with students and staff to ensure instructional continuity.

Integreon – *Workflow Coordinator*

- rdinator (November '21 October '22)
- Developed, modified, proofread, and encrypted data to client specifications
 Coordinated workflow for document processing and quick-turn teams
- Coordinated worknow for document processing and quick-turn teams
- \circ Handled sensitive confidential data for SEC, DOJ, EU Commision, ISO, etc.

Williams Lea Tag - Document Production Specialist (February '20 – June '21)

- Developed, modified, and proofread legal documents to client specifications
- Produced data spreadsheets, charts/graphs, mail merges, and presentations
- Handled sensitive confidential legal documents and data

StoneMor Partners - Family Services Advisor (October '19 – February '20)

- Provided options associated with costs while advising clients with financing options
- Sold StoneMor products and services to existing and potential customers and associations
- Provided the highest level of service throughout the sales process
- **CESD** Industrial Engineer Intern (July '18 January '19)
 - Developed SWOT analyses, reports, and presentations for directors of NASA
 - Created presentations for senior executives on various private/public developments
 - Transcribed reports for MVB Bank, KeyLogic, NASA, PDC Energy, etc.
 - Simultaneously developed multiple analytical projects for numerous organizations

Freedom Ford Lincoln Service Center - *Shuttle Driver* (June '18 – July '18)

- \circ $\,$ Drove customers, employees, and parts to and from dealership
- Processed incoming and outgoing vehicles
- Scheduled service appointments for vehicle owners

Quenching Caverns - *Store Attendant*

- Purchased, stocked, and sold food, drinks, nicotine products, etc.
- Developed more efficient work processes for employees
- Opened & closed store daily

Landscaping Services - Groundskeeper

(Summers '11 – '17)

(May '15 – August '15)

Engineering Laboratory Experience: Electrical, Computer, Physics, Industrial Systems **General Laboratory Experience**: Biology, Chemistry, Physics

PROFESSIONAL SKILLS

Software Skills: AutoCAD, C++, JMP, MATLAB, MS Office Suite, MPL/CPLEX, Java, Python, etc. **Engineering Skills:**

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SWOT Analysis	Linear Problem	Work Sampling	Workflow
5S Strategies	Solving	Lean Operations	Analysis
Operations	MOST	Staffing	Exceptional
Research	Six Sigma Data	SMED	Social Skills
Continuous	Analysis	Ergonomic	OSHA Standards
Improvement	Process Mapping	Solutions	