

Madison Hendrix

Charleston, SC | (843) 860-7245

mhendrix655@gmail.com

Professional Summary

Energetic and personable Public Health graduate with 5+ years of customer service and sales experience. Proven ability to connect with diverse individuals, promote wellness initiatives, and thrive in fast-paced, dynamic environments. Passionate about skincare, holistic health, and helping others feel their best inside and out.

Education

University of South Carolina — B.S. in Public Health, Minor in Business Administration

2022–2025

Skills

- Inside & Outside Sales
 - Customer Experience & Upselling
 - Community Outreach & Health Promotion
 - Event Representation & Public Speaking
 - Scheduling & Administrative Support
 - Microsoft Office Suite (Excel, Word, PowerPoint)
 - Project Management & Team Collaboration
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Professional Experience

Social Work Intern

Lexington-Richland School District 5 – 2025

- Planned and executed outreach programs focused on student wellness
- Designed and distributed informational materials to at-risk communities
- Collaborated with district leadership to address ongoing health-related challenges

Server & Certified Trainer

Tupelo Honey, Charleston – 2022–2025

- Trained and mentored new team members, fostering strong customer relationships
- Maintained 25% average tip rate and led team in upselling performance
- Delivered a polished, engaging guest experience in a high-volume environment

Server

Steel City Pizza, Charleston – 2022–2024

- Created loyal customer relationships through attentive service and clear communication
- Collaborated closely with team to ensure smooth service operations

Receptionist

HealthSource Chiropractic – Charleston, SC | 2021-2022

- Managed front desk operations, including patient check-ins, scheduling, and phone support
- Supported providers during patient visits and supported a welcoming, organized office environment
- Promoted health-focused events and aided in product promotions

Lifeguard

Whirling Waters Adventure Park – 2021

- Maintained Red Cross CPR certification and ensured patron safety
- Participated in team training to uphold wellness and safety standards

Volunteer & Activities

- Charleston Basket Brigade – Food distribution volunteer
 - Dorchester Paws – Community pet support
 - Hands of Christ – School uniform distribution
 - Carolina Health Entrepreneurship and Policy – Active Member
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Certifications

- American Red Cross CPR Certified
 - Project Management & Leadership Certification
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