SAVANNAH RORVIK



BASIC INFO

**** 267-981-5627

✓ savannahr1130@gmail.com

Hatfield, PA 19440

PROFILE

Hello! I'm Savannah—friendly, hardworking, and passionate about giving satisfying customer experiences. I have experience in food service and I'm known for being detailoriented and keeping spaces clean, organized, and inviting. I find it easy to connect and engage with customers. I can work efficiently in fast-paced environments and take pride in creating a positive atmosphere.

WORK EXPERIENCE

Feb. 2023 - Oct. 2023

Uncle Mike's Homemade Ice cream, Warminster, PA

Crew Member, Cashier/Server

- Prepare and Serve Products: Served ice cream, sundaes, milkshakes, and cookie sandwiches with attention to quality and customer preferences.
- **Customer Service Excellence:** Interacted with customers to provide a friendly and efficient experience.
- Cash Handling and Transactions: Operated the cash register and processed payments accurately.
- **Inventory Management:** Assisted in restocking ingredients and supplies to ensure seamless operations during peak hours.
- End-of-Day Cleanup: To maintain health and safety standards, the store, including equipment, counters, and seating areas, was thoroughly cleaned after closing.
- **Product Packaging:** Packed pints and other take-home products with care.
- Team Collaboration: Worked cohesively with team members to manage busy shifts and provide exceptional service during high-traffic times
- Adherence to Standards: Followed company protocols for food preparation, hygiene, and safety to uphold brand reputation.
- Specialized Product Preparation: Created specialty items like cookie sandwiches and customized Ice cream pints, showcasing creativity and attention to detail.

Dec. 2024 (Present)

Current Education

- Where? Currently a commuting student at Penn State Abington.
- Major? Studying Public Relations and Advertising.
- Present Updates... Summer break, going into my Sophmore year at Abington starting September where I have classes every Tuesday and Thursday, Wednesdays I am not available seeing as I'd like to dedicate one day for schoolwork.

EDUCATION

2020-2024 WILLIAM TENNENT HIGHSCHOOL

• Graduated 2024

August 2024-Present PENN STATE UNIVERSITY

 Studying Public Relations and Advertising at Penn State's Abington campus.

SKILLS

- Detail-oriented
- Public Relations
- Communications Skills
- Creativity
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

REFERENCES

Thomas Rorvik

Family Member

Phone: 215-738-0012 Email: tomrorvik@gmail.com

LANGUAGES

English