



# Florence Fitch

## Stewardess

### PROFILE

A dedicated and professional yacht stewardess with two solid seasons of experience, having worked both as a Sole Stew and as a Housekeeping Stewardess on an 82M private yacht. Takes pride in delivering an exceptional standard of service with a strong eye for detail, discretion, and a genuine passion for creating seamless guest experiences. Confident working independently or as part of a team, bringing a proactive, adaptable attitude and a strong work ethic to every task. Enthusiasm for the role drives to maintain high standards, anticipate needs, and consistently go above and beyond to ensure every aspect of the interior runs smoothly and exceeds expectations.

### YACHTING EXPERIENCE

#### Housekeeping Stewardess, 82m, M/Y ILONA

March 16th-April 14<sup>th</sup> 2025

- Worked as part of a dynamic interior team during a busy season, performing turndown service for up to 12 guests within strict timeframes
- Assisted in guest service throughout the season, supporting smooth transitions and excellent time management under pressure
- Supported laundry operations, including care for delicate guest garments and crew uniforms
- Independently managed crew provisioning for up to 20 crew members, including inventory tracking, shopping, and budget-conscious planning
- Organized and executed engaging crew events to support morale and onboard culture
- Maintained exceptionally high standards of cleanliness, presentation, and service across all interior duties
- Demonstrated reliability, teamwork, and a strong work ethic in both guest-facing and behind-the-scenes tasks
- Took part in several roles within the damage control teams as part of crew training, including scribe, mustering and BA dressing

#### Sole-Stewardess, 35m, S/Y Ribelle

8th June 2023- 9th February 2024

- Responsible for all aspects of the interior, ensuring consistently high standards throughout guest and crew areas
- Prepared the yacht for all owner and guest trips during the season, maintaining attention to detail and readiness
- Carried out daily interior duties including polishing, vacuuming, laundry, and detailed cleaning
- Created and followed a winter maintenance plan to uphold top standards during the off-season
- Managed and updated all interior inventories, ensuring guest and crew supplies were always fully stocked
- Independently led and managed full meal service (breakfast, lunch, and dinner) for up to 10 guests
- Participated in the Superyacht Cup Palma, hosting a race crew of 25 and ensuring smooth onboard operations
- Assisted with exterior wash downs, contributing to overall yacht presentation and team effort

### REFERENCES

April Mangente  
Chief Stewardess  
M/Y Ilona  
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Federico Biaturi  
Captain  
S/Y Ribelle  
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### General Information

**Date of Birth** 14/04/2001

**Nationality** British

**Phone** +44 7732391267

**Email** florenceyachting@gmail.com

**Location** UK

**Languages** English

**Visible Tattoos** 1 small visible-photo upon request

**Full UK Manual Driving license**

**COVID Vaccination** Triple  
Vaccinated

**Availability** Worldwide Immediately

### Qualifications

**STCW**  
(March 2023)

**ENG1**  
(July 2025)

**Food safety and hygiene level 2**

**Certificate of Proficiency in  
Designated Security Duties**

**Customer service specialist level 3  
NVQ**

**Profesionals standards for beauty  
therapists**

**Facial treatment**

### Skills

- |                     |                    |
|---------------------|--------------------|
| •Housekeeping       | •Strong work ethic |
| •Guest relations    | •Team player       |
| •Basic cooking      | •Table settings    |
| •Management         | •Organisation      |
| •Inventory handling | •Detailing         |

### Hobbies & Interests

- |              |             |
|--------------|-------------|
| •Keeping fit | •Reading    |
| •Photography | •Live music |
| •Pilates     | •Travel     |
| •Cooking     | •Adventure  |
| •Beauty      | •Fashion    |