Erika Smith

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**Education**

University of Wisconsin-Milwaukee: Starting fall 2024

Degree seeking student: Freshman standing

New Richmond High School, May 2024 graduate

**Customer Service**

**Mitchells Cocktail Co.**

New Richmond Wisconsin

* Served customers drinks and food
* Helped bus tables and do dishes
* Took customers orders and requests

**Walmart- June 2024 - March 2025**

*New Richmond Wisconsin*

* Helped customers with questions
* Provided fast and safe service of online grocery shopping for customers
* Assisted with dispensing groceries to vehicles for customers

**Live Nation- June 2024 - August 2024**

*Somerset Wisconsin*

* Helped customers find seats, and set boundaries of locations
* Prioritized people's safety
* Engaged with people and made sure they were enjoying themselves

**Ace Hardware- June 2022 - August 2024**

*New Richmond Wisconsin*

* Customer service for the pet department
* Responsible for educating customers on pet ownership and basic care
* Cleaned cages and tanks

**Countryside Vet Clinic - August 2020 - January 2023**

*New Richmond Wisconsin*

* Took care of boarding animals
* Provided dogs with food, water, and walks
* Assisted with returning animals to people

**Leadership**

**STS Mentor- August 2021 - January 2024**

*New Richmond HS*

* Ensures freshmen are doing well in school whether that is mentally, physically or emotionally. If they needed someone to talk to STS mentors were there for the transition
* Helped them find classes on the first day of high school
* Encouraged students to join clubs and sports to get more involved with the school and make friends

**Volunteer**

**Key Club- August 2020 - May 2024**

*New Richmond Wisconsin*

* Volunteer based club
* Helped set up towns spirit week
* Decorated for towns halloween

**Friendship Games- June 2023**

*New Richmond HS*

* Helped special needs children have a track and field day
* Ensured safety, and fun
* Handed out medals, and helps kids cross the finish line

**Cocos heart dog rescue**

*Somerset Wisconsin*

* Fostered dogs
* Took care of animals

**Athletic Experience**

Student Athlete: August 2020 - May 2024

*Softball, Basketball, and Volleyball- New Richmond High school*

* Learned perseverance, and how to overcome mental challenges
* Created lifelong friendships with teammates, while learning how to work together as a team
* Analyzed opponents, and problem solved other opponents