

## Enda M. Banks

Richmond, VA

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## EXPERIENCE

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### Apple Inc.

*Specialist*

**Reston, VA**

*Sept. 2021 – Present*

- Demonstrate extensive knowledge of all Apple products, including iPhones, iPads, Macs, and Apple Watches, effectively communicating product features, specifications, and design to customers
- Generate thousands of dollars in product sales each shift, acting as one of the top-performing sales specialists in the Virginia district
- Provide technical support to customers by identifying and resolving product issues with personalized solutions
- Manage store inventory of products
- Review Apple sales and communicate areas for growth and marketing strategies with the sales team

### Self-Employed

*Landscaper*

**Northern VA**

*Sept. 2021– July 2022*

- Successfully managed all aspects of a self-started lawn care and landscaping business, to include scheduling, marketing, and cash management
- Serviced lawns for over 20 clients on a regular basis, to include landscaping, lawn mowing, and weeding
- Thoroughly discussed and executed client lawn and landscaping needs

### J Street

*Technology and Database Intern*

**Washington, DC**

*Aug. 2021 – Oct. 2021*

- Created a cyber incident response plan for the IT team
- Drafted policies and procedures regarding cybersecurity standards
- Supported team with database tasks
- Assigned devices to staff using Business Manager

## EDUCATION

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### George Mason University

*Bachelor of Science in Information Technology, Concentration in Cybersecurity*

**Fairfax, VA**

*Expected May 2024*

### Northern Virginia Community College

*Associate of Science in Business Administration (GPA: 3.2/4.0)*

**Alexandria, VA**

*Aug. 2018 – Dec. 2020*

## SKILLS

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- Risk assessment and mitigation (experience with NIST and ISO security frameworks)
- In-depth knowledge of computer architecture and operating systems, such as Linux, Windows, and MacOS
- Experience with Python/SQL programming language for managing datasets and malware analytics
- Experience with HTML/CSS programming language for creating websites and web analytics
- Proficient in information security concepts such as networks, access control, physical security, operations security, various types of hacks, vulnerabilities, and viruses
- Understanding of high-level program design and discrete structures
- Experience with development of web-enabled multimedia applications

## ADDITIONAL ACTIVITIES

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### Deloitte Commonwealth Cyber Initiative Cyber Camp (2021)

- Participated in skill challenges on cryptography, cyber analytics, reverse engineering, and network traffic analysis