# **Abigail Wells**

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# **Professional Summary**

Energetic and customer-focused server with over 7 years of experience in high-volume restaurants and bars. Skilled in beverage preparation, upselling, multitasking, and providing exceptional guest service. Known for a positive attitude, strong work ethic, and ability to thrive under pressure.

#### Skills

- Cocktail and beverage knowledge
- Excellent customer service
- POS systems (e.g., Toast, Micros)
- Upselling and suggestive selling
- Multi-table management
- Food and drink pairing
- Teamwork and communication
- Knowledge of health and safety regulations

# **Professional Experience**

# Wine Server

Vinos Finos, Raleigh, NC June 2024 – December 2024

• Greet guests and provide a warm, engaging experience.

• Accurately take and delivers orders while managing multiple tables and sections.

• Maintain clean, organized workstations and ensure all health codes are followed.

• Promote specials and signature drinks to increase revenue.

• Handle customer inquiries and resolve any issues with professionalism.

### **Restaurant Server/ Supervisor**

Zanyu Asian Noodles, Raleigh,NC March 2019 – May 2024

• Provided excellent table service in a busy Asian Fusion restaurant

• Memorized daily specials and drinks pairings to enhance guest experience.

• Trained new servers and helped manage large party reservations.

• Consistently received positive guest feedback and repeat customers.

### **Model/Product Promoter**

Manila,Philippines March 2011 – May 2017

• Demonstrate and promote products at events, retail locations, or public spaces.

• Engage with customers, provide product information, and answer questions.

• Participate in photo shoots, video promotions, or live demonstration.

• Maintain a well groomed and professional appearance consistent with brand image.

#### Education

**Bachelor of Science , Nursing** *Bataan Peninsula University, Philippines*