

Halle Pinkett

◆ Miami, FL ◆ halle.pinkett1@icloud.com

Objective

Strong dedication to the total satisfaction of guests and a high degree of enthusiasm can be completely utilized

Profile

Highly talented VIP bottle service professional with extensive experience in ensuring smooth and efficient service while maintaining top standards at all times as well as assisting in ensuring a first class customer experience.

Skills Summary

- ◆ Customer Service Experience
- ◆ Professional Presentation
- ◆ Multitasking & Organization
- ◆ Fast-Paced Environments Work
- ◆ Alcohol Awareness Card (Nevada)
- ◆ Project Management
- ◆ Personalized & Courteous Service
- ◆ Extensive Beverage Knowledge
- ◆ Social Media Savvy
- ◆ Communication
- ◆ Large Party Service
- ◆ Computer Operation

Education

Gateway High School – Aurora, CO

High School Diploma

Employment History

Denver, Co Bartender

October 2024- February 2025

Lobby/orchid

Bartender in a fast paced nightclub

Made drinks and created specialty drinks for customers who wanted to experience a new taste

Upsell from mid shelf to top shelf in shots and mixed drinks

Worked fast to get to the next guest in a polite manner

VIP BOTTLE SERVICE WAITRESS

2021-2023

E11even - Miami, FL

VIP Bottle Service Waitress: April, 2021-

- Politely greeted guests, took orders on bottle purchases, and handled the checks minimum
- Upsell and deliver bottles in a timely manner and serve guests
- Maintained a fast pace while working with large crowds during hectic events

PURPLE MARTINI – Denver, CO

VIP Bottle Service Waitress/Bartender: August, 2017 – December 2019

- Provided service as both a bartender and VIP bottle service waitress depending on what was needed.

- Was lead VIP waitress trainer for the establishment; consistently provided assistance to new employees.

TWIN PEAKS – Las Vegas, NV

Server: June, 2013 – October, 2017

- o Served customers in a high volume atmosphere, maintaining excellent customer service.
- Multi-tasked to help with other parts of the restaurant.

Computer Skills -----

◆ Microsoft Office ◆ Clover Knowledge ◆ Verifone ◆ Aloha ◆ Micros