



# Natalie Crawford

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An intentional and dedicated leader within the realms of work and play; I am best skilled with people, consistently seeking to serve and provide an enjoyable and beneficial atmosphere for coworkers and clients. I consider myself simultaneously structured and open-minded with the goal to be a team player who provides insight and support to accomplish work mission and values in a timely and enriching manner.

## Skills

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|--------------------|-------------|-----------------------|-------------|
| • Customer Service | <div></div> | • Organization        | <div></div> |
| • Communication    | <div></div> | • Technical Skills    | <div></div> |
| • Work Ethic       | <div></div> | • Attention to detail | <div></div> |

## Work History

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|--------------------------|--|--------------------------------------|
| August 2024 - Current    | <b>Live-Out Nanny</b>  | <i>Care.com, Davenport, FL</i>       |
|                          | <ul style="list-style-type: none"><li>• Established lasting, professional connections with families and children by encouraging open communication and delivering positive feedback.</li><li>• Built positive and nurturing environments to support child social and emotional growth.</li><li>• Played games, worked on puzzles, and read books to young children.</li><li>• Assisted with light housekeeping duties as well as running errands.</li><li>• Organized and cleaned home after activities by picking up toys and straightening up play room.</li></ul>                                 |                                      |
| January 2020 - June 2024 | <b>Nanny</b>   | <i>Self Employed, Pittsburgh, PA</i> |
|                          | <ul style="list-style-type: none"><li>• Supervised and cared for children in a nurturing and attentive manner</li><li>• Organized and participated in age-appropriate activities to stimulate physical, social, and emotional development</li><li>• Prepared and served nutritious meals and snacks for children</li><li>• Established and maintained positive relationships with parents, ensuring clear communication about daily activities and any concerns</li><li>• Provided light housekeeping duties related to the children's care, such as washing dishes and children's laundry</li></ul> |                                      |

October 2021 - September 2022	<b>Candle Producer</b> <ul style="list-style-type: none"> <li>Designed and developed unique candle products in accordance with client preferences and market trends</li> <li>Conducted quality control inspections to ensure finished candles met industry standards</li> <li>Communicated with diverse team, built rapport and long-term relationships, and achieved harmonious structures within production room</li> </ul>	<i>Sweet Water Decor, Cranberry , PA</i>
June 2021 - December 2021	<b>Hostess</b> <ul style="list-style-type: none"> <li>Courteously answer phone calls, welcome and seat guests, and present menus</li> <li>Prepare seat arrangements and organize reservations to ensure guest satisfaction</li> <li>Monitor dining room for proper cleanliness and supply levels</li> <li>Maintained in-depth knowledge of product lines to provide customer education on offerings, field inquiries, and assist customers quickly</li> </ul>	<i>Cheesecake Factory, Pittsburgh, PA</i>

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## Education

June 2019	<b>GED</b> Pennsylvania Cyber Charter School, <i>Midland, PA</i>
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