



FELICIA BOI

feliciaboi19@aol.com | 2015614377 | Jersey City, NJ 07307

Summary

To obtain a job where I can keep operations running smoothly, Maintaining calm, professional, and organized all times to best assist when needed by using my communication skills, work flexibility and strong customer service capability. Available for full time work as soon as possible. Highly-motivated employee with desire to take on new challenges. Strong worth ethic, adaptability and exceptional interpersonal skills. Adept at working effectively unsupervised and quickly mastering new skills.

Skills

- Excellent customer service
- Ability to multi task and solve problems in fast pace setting
- Fully licensed cosmetologist in NJ & Florida
- Planning & Organizing
- Good Work Ethic
- Flexible Schedule
- Microsoft Office
- Organizational Skills
- Customer Service
- Reliable & Trustworthy
- People Skills
- Computer Skills
- Friendly, Positive Attitude

Experience

Madison Square Garden, MSG | New York, NY

Ticketseller

06/2022 - Current

- Selling tickets to concerts, sporting events, and different types of events held at the arena.
- working with TM1 as well as Host on daily basis.
- Operated register, handled cash and processed credit card transactions.
- Greeted and assisted customers to foster positive experiences.
- Handling money and completing paperwork for closing reports.

Lily Martin Care | Bergen, NJ

Personal Aide/Caretaker

04/2019 - 03/2022

- Worked personally with clients and families to ensure there needs were met in a home or facility setting

JA Alternatives | Paramus, NJ

Assistant

05/2017 - 05/2019

- Provided customer care for clients in a fast paced setting

Education and Training

Parisian Beauty Academy | Hackensack, NJ

01/2018

Mahwah High School

Diploma

01/2013

References

References Nancy Gilronan - manager 201-927-2551 Dani Orfaly - Co worker 201-566-2089 Scott Gilronan - Co worker
201-966-5420 201-485-9652 feliciaboi19@aol.com 256 Cambridge Ave. Jersey City, NJ 07307 FELICIA BOI