

Chadai B. Jones

943-245-0433 | chadaibri@gmail.com | Memphis, Tennessee

Professional Summary

Enthusiastic and service-oriented professional with a strong background in customer service, leadership, and teamwork. Adept at handling fast-paced environments with excellent communication and problem-solving skills. Passionate about creating exceptional experiences for passengers and ensuring their safety, comfort, and well-being.

Skills & Qualifications

- Outstanding interpersonal and communication skills
 - Strong problem-solving and conflict-resolution abilities
 - Adaptability in high-pressure and fast-paced environments
 - Team collaboration and leadership experience
 - Customer-focused mindset with attention to detail
 - Experience in coordinating events and engaging diverse groups
 - CPR and First Aid Certified
 - Multitasking and organizational proficiency
-

Experience

Certified Nursing Assistant

Hope Care, Norcross and Roswell, GA | March 2023 - Present

- Provided compassionate care to patients in nursing homes and home-based settings.
- Assisted with daily living activities, medication administration, and vital sign monitoring.
- Built strong relationships with patients and family members, demonstrating excellent interpersonal skills.
- Collaborated with a team to ensure quality patient care.

Vice President | E-Board Member

Women in Pre-Med Organization, University of Memphis | August 2023 - Present

- Organized and led networking events, professional development workshops, and mentorship initiatives.
- Managed communication and engagement for a diverse group of members.

- Led meetings and conferences with healthcare professionals, developing strong public speaking skills.

Senator | First-Year Senate Member

Student Government Association, University of Memphis | August 2023 - Present

- Advocated for student needs and created initiatives to improve campus life.
- Drafted and presented professional proposals and bills for student engagement improvements.
- Developed leadership and teamwork skills while working closely with university officials.

Athletic Marketing Game-Day Intern

University of Memphis | Spring 2024

- Assisted with game-day promotions, fan engagement activities, and event organization.
- Developed strong communication and problem-solving skills in a dynamic environment.
- Provided exceptional customer service while ensuring a positive experience for attendees.

Greek-Life Coordinator

Best Buddies, University of Memphis | August 2024 - 2025

- Organized fundraising and awareness campaigns to promote inclusivity.
- Facilitated collaboration between Greek Life and Best Buddies to create meaningful experiences.
- Demonstrated strong leadership and teamwork while managing multiple projects.

Education

University of Memphis – Bachelor of Science in Nursing (Expected 2027)

Certifications & Achievements

- CPR & First Aid Certified
 - University of Memphis Rising Leaders Scholarship Recipient
 - Honors College Member (Fall 2025 - Spring 2027)
-

Languages

- English (Fluent)
 - [Other Language if applicable]
-

Additional Information

- Willing to relocate and travel extensively
- Passionate about providing excellent customer service and ensuring passenger safety