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| \ |  | Professional SummaryTalented individual offering exceptional team management and general operations abilities. Outgoing, self-motivated, and skilled at delivering the highest level of service. Able to empower others and inspire them to achieve their goals. Focused on strengthening strategies to keep the business ready for any challenge that awaits. |
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|  |  | ExperienceBartender, Walt Disney World, Star Wars Galactic Star cruiser May 2021 – Current, Lake Buena Vista, FL* Delivered outstanding customer service resulting in numerous cast compliments from management and guests
* Effectively recreated a menu item by crafting my own recipe to replace a faulty and expensive ingredient
* Held my teammates to higher standards of cleanliness, and guest experiences
* Responded to downtime by inventing new recipes as well as deep cleaning equipment and all surfaces
* Consistently went above and beyond to assist all team members regardless of position or task

General Manager, Beck’s Land And Sea House August 2013 – April 2021, Nazareth, PA* Effectively maintained guest relations.
* In Charge of payroll, banking, hiring, firing, and training.
* Responsible for the formatting of all menus while maintaining inventory for the kitchen and bar
* Provided innovative recipes for both kitchen and bar items.
* Created a positive and inspirational work environment for all employees.
* Successfully overcame covid-19 related obstacles while increasing sales and productivity.

Account Executive, Cumulus Media Allentown (Cat Country 96 & WLEV) June 2011 – August 2013* Developed and implemented strategies that boosted individual and team sales.
* identified the needs of clients, and helped them achieve their short & long term goals.
* Won the company award for outstanding performance as well as a company wide commercial writing competition.
* Engaged clients with a positive, enthusiastic, and professional approach.
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|  |  | EducationBachelor of Science, Electronic Media/ Music Theory Kutztown University of Pennsylvania 2009-2011 |
|  |  | Skills* Inspire & excite
* Human Resources
* Strategic Planning
* Time Management
* Team Building and Leadership
* Training and Development

Loyalty and Dedication |

* Loyalty and Dedication
* Time Management
* Team Building and Leadership
* Training and Development