Miquel Llobera
40 Years | British Nationality

\$\bigsep\$ +855 15 855 991 |

michaelwolfsden@gmail.com |

Siem Reap, Cambodia

Professional Summary

Dynamic and versatile professional with 20+ years of cross-industry expertise in leadership, operations, and client relations. Adept at driving team cohesion, optimizing workflows, and delivering results in high-pressure environments. Combines strategic problem-solving with empathy and innovation, underpinned by a commitment to lifelong learning and mentorship.

Core Competencies

- Holistic Thinking & Strategic Planning
- Leadership | Team Building | Training & Development
- Logistics & Supply Chain Management
- Customer Service & Stakeholder Relations
- Problem Solving | Adaptability | Resilience
- Operational Efficiency & Process Improvement

Professional Experience

2024 - Present

Operations Supervisor | Flex Club

Spearhead staff training, SOP development, and event coordination. Oversee end-of-night lockdowns, stock rotation, and marketing initiatives.

2022 - 2024

Flooring Specialist | Denmark

Executed concrete, laminate, and lino installations with precision.

Managed material procurement, equipment maintenance, and client bookings.

2021 - 2022

Gardening Entrepreneur | UK

Built a client base through effective marketing and relationship management. Maintained schedules and small business operations autonomously.

2016 - 2020

Royal Signals Specialist | Army Reserves

Led encrypted radio operations, recruitment, and convoy logistics. Trained personnel in mindset coaching and off-road trailer operations.

2014 - 2017

Assembly Line Lead | Adient (Car Seat Manufacturing)

Streamlined production workflows; advocated for 200+ staff as Union Rep. Managed stock systems and cross-shift coordination.

2008 - 2013

Hospitality & Care Roles

Assistant Manager (Spade Tree Inn): Managed alcohol licensing, stock, and financial reporting.

Domiciliary Care Worker: Supported clients with learning difficulties, emphasizing dignity and independence.

2001 - 2008

Early Career Highlights

Army Foundation College: Cultivated leadership and logistics expertise.

Hotel Entertainer & Care Home Worker: Balanced high-energy client engagement with empathetic care.

Key Achievements

- Attained alcohol licensing and union representation roles, enhancing operational compliance and staff welfare.
- Transitioned seamlessly between industries, demonstrating adaptability and rapid skill acquisition.
- Maintained 100% safety compliance in high-risk roles (e.g., dangerous ordnance handling, COSHH substances).

Passions & Development:

Coaching & Mentorship: Volunteer mindset coaching for teams and individuals. Innovation: Al integration ideation, tabletop gaming strategy, and voice acting pursuits.