

23450 NEWHALL, AVE
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CESAR DE LUNA

SKILLS

- Well versed on all types of social media
- Familiar to content
- Video editing
- Easily adaptable to technology
- Good listening skills
- Bilingual (English/Spanish)
- Time Management
- Very personable

EXPERIENCE

McDonald's, Santa Clarita – *Crew Member*
JUNE 2018–JAN 2021

- Here I gained a better grasp on my customer service skills
- I also taught myself how to become a leader when the position calls for it, as when training new employees or taking over a task
- When presented with issues I learned how to better solve the problem while still making sure the customers are always satisfied

BevMo, Santa Clarita – *Associate*

AUGUST 2022–Present Day

- Here I returned to hone my customer service skills in a way that helped me grow more personable connections with the customers so that I could make sure that they always found what they needed.
- I also had more active duties such as helping unload pallets of inventory and restocking the shelves or putting away what wasn't needed in top stock.
- I also had a new responsibility of fulfilling online orders for customers which ultimately helped me with my time management skills and how quick I am on my feet.

EDUCATION

Golden Valley High School, Santa Clarita – 2019 Graduate

- Student Government Program
- School News Broadcasting Program

California State University, Northridge – AUG 2019–2023.

Bachelor of Arts

Cinema and Television Arts

Option: Emphasis in Film

- I finished my educational career at California State University, Northridge last Winter, with my graduation walk date set for May 20, 2024.

PROJECTS

Ikigai (2024)

California State University, Northridge

Editor

<https://vimeo.com/952373273?share=copy>

Password: 19g7i6ki