

Caretaker & Creative

THEA JHEM DAKILA



Contact

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Expertise

- Verbal Communication
- Nonverbal Communication
- Ability to Teach and Mentor
- Adaptability / Flexibility
- Attention to Detail

Education

BA VISUAL ARTS MGMT

University of Central
Florida 2018 - 2022

ASSOCIATE OF ARTS

State College of
Florida 2016 - 2018

Summary

Creative and versatile artist with a diverse background spanning customer care, general labor, and education / data collection roles. Known for a unique blend of artistic talent and practical experience, I bring strong problem-solving skills, a keen eye for detail, and a passion for creating engaging and impactful experiences. Adept at managing client relationships, enhancing service delivery, and applying behavioral-analytic techniques to support individual needs.

Work Experience

LifeSkills ABA | Contemporary Learning Center | February '24 - Cont.

Registered Behavior Technician

- Implementing behavior intervention plans (BIPs) designed by a Board Certified Behavior Analyst (BCBA) to address challenging behaviors in clients with Autism Spectrum Disorder (ASD) or other developmental disorders.
- Collecting and recording data on client behaviors, skills, and progress during therapy sessions to track outcomes and adjust interventions as needed.

Merry Maids | August '23 - January '24

Housekeeper

- Complete general cleans of clients' homes, including dusting, window cleaning and tidying clutter
- Work with fellow maids to complete larger projects, such as multi-family homes or apartment complexes
- Perform special requests when clients ask, such as carpet cleaning or silver polishing

The Robinson Downtown | April '23 - August '23

Barista / Barbak

- Preparing and serving beverages such as drip coffee, espresso-based drinks, tea and other specialty drinks
- Promoting and recommending menu options to customers
- Responding to and resolving customer concerns or complaints in a high-volume environment

Work experience (cont.)

TreeUmph! Adventure Course 1 Oct '22 - April '23

Reservationist / Guest Service Guide

- Answered information inquiries regarding schedules, accommodations, procedures, and policies while providing excellent quality customer service.

The Monroe 1 April '22 - Oct '22

Barista / Barback

- Opened restaurant and welcomed customers by determining their beverage interests and needs.
- Prepared and sold craft coffees by following recipes and preparation techniques.
- Maintained the premises, changed kegs, ensured there was plenty of clean glassware, and assisted crew with any side tasks.

Bynx Record & Coffee Shop 1 Nov '20 - April '22.

Retail / Barista / Keyholder

- Opened cafe and prepared/served hot and cold drinks such as coffee, tea, artisan and specialty beverages.
- Working with cash registers and processing payments on both cafe and vinyl/ephemera side of the store .

Drawchange Nonprofit 1 August '18 - August '21

Children's Art Therapy Teacher / Program Lead

- Facilitated evening art-therapy based sessions for children ages 3-8 years old at Orlando Coalition for the Homeless.
- Provided in classroom support for children struggling with behavioral challenges.
- Communicated with parents and/or immediate family members as needed.

Cambly Tutoring 1 May '20 - Cont.

Remote English Teacher

- Online TEFL-TESOL teacher for both international children and adults.
- Prepared lesson materials, handled technical aspects, and taught reserved training sessions.

BellHops Moving Co. 1 May '19 - May '20

Mover / Laborer

- Provided comfort via modern day moving service by helping clients eliminate burdens - both physical and mental - of moving.

Certifications

REGISTERED BEHAVIOR TECH.

*Behavior Analyst Certification
Board 2024*

STANDARD- CPR / AED

National CPR Foundation 2024

TEFL - TESOL

Teflen Training College 2020

References

DANIEL W. GORMLEY JR.

*Microsoft Computer Consultant
941.302.3053*

CINDY VALENTIN

*Program Director Drawchange ORL
413.841.5109*

Hobbies

