

ESTHER MARTÍNEZ

VANCOUVER, BC

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QUALIFICATION HIGHLIGHTS

PASSIONATE ABOUT THE WORLD OF ACTING, MUSIC, TRAINING, LANGUAGES, TRAVEL AND PEOPLE
OVER 10 YEARS OF EXPERIENCE WORKING IN PUBLIC FACING JOBS
GREAT CUSTOMER ORIENTATION AND BIG SENSE OF RESPONSIBILITY
TEAM WORKER, COOPERATIVE, FLEXIBLE, COMMITTED, DECISIVE, ORGANIZED, RELIABLE
COMMUNICATION SKILLS IN ENGLISH AND SPANISH

PROFESSIONAL EXPERIENCE

Background actress – *Pandapix Pictures – Vancouver*

Feb 2025 – Ongoing

- Playing different roles according to the instructions of the directors.

Directional Hostess – *BBW, BC Place – Vancouver*

Dec 2024 - Ongoing

- Development of different roles, such as Line Manager and Admissions Hostess.
- Greeting and saying goodbye to guests, guiding them to their seats, scanning tickets and being aware of any question, doubt or need of guests, to make them feel comfortable and enjoy their experience, at the same time of ensuring an appropriate organization and development of the stadium and the event itself.

Singer – *Music Group “Tximista” – Spain*

Jun 2014 - Ongoing

- Performance of cover songs in English, Spanish and basque.
- Assembly and disassembly of equipment on stage.
- Interaction with guests to provide them an excellent experience before, during and after the performance.

Hostess and Server - *Bar Pícaros – Spain*

Jun 2012 - Jul 2024

- Organization of tables and welcoming and guiding guests, creating authentic connections and experiences in any interaction.
- Food and drink service at the bar and at tables, processing guests' orders to ensure all items are prepared properly and on time.
- Provide excellent customer service by attending to their requests and resolving any issues promptly.
- Communicate with the whole staff of the bar in a positive and professional manner to coordinate services and, this way, ensuring guests' satisfaction with food and service.
- Organization, cleaning and maintenance of tables and eating and serving areas to keep a safe work environment.

Store Manager and Seller - *Equivalenza Parfum Store – Spain*

Jun 2022 – Jan 2024

- Responsible for the complete management of the store, including selling, organization of the different promotions, stock and cash control, placing orders, customer and supplier support, maintenance and cleaning of the store.
- Provide support and training to new employees.
- Train myself in the different products in the store and sales techniques.

EDUCATION, TRAINING & PROFESSIONAL DEVELOPMENT

- Award for the best academic record of the university promotion 2018- 2019
- Volunteering at an autism association and an animal shelter – 2017 & 2018
- University Degree of Pedagogy – 2015 to 2019
- Advanced Vocational Training about Infant Education – 2013 to 2015