## Rosemary Lopez

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Dynamic and engaging professional with a proven track record at HEB Grocery Store, enhancing customer satisfaction through exceptional service and communication. Skilled in efficiently resolving issues and adept at multitasking, demonstrated by seamlessly handling product retrieval and transactions. Brings additional talents in dancing and a knack for fostering positive customer interactions, contributing to a notable improvement in store efficiency. Have figure skated but not professional, but can still skate perfectly on ice.

# Skills

- Dancing skills
- Figure skating skills(not professional)
- Communication
- Singing skills
- Swimming skills
- British accent

## **Professional Experience**

## Grocery Bagger

HEB Grocery Store, Houston, TX

May 2024 - Current

- Pleasantly greeted customers and provided prompt and courteous service.
- Retrieved items for customers and verified prices.
- Assisted customers by finding items quickly to boost store satisfaction rates.
- Helped customers complete purchases by moving heavy items, collecting payments, and bagging purchases.
- Collected and returned all hand baskets and shopping carts to proper place for new customer use.
- Returned unwanted merchandise and retrieved specially requested products.

## Education

No Degree Expected in June 2026 Sterling High School at Houston, TX

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