

Xavier Hadac

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EXPERIENCE

TE'AMO Boba Bar

Barista

Chicago, IL
December 2024 - Present

- Prepared and customized a variety of specialty boba drinks and teas to meet customer preferences, ensuring consistent quality and presentation.
- Managed inventory and restocking of ingredients, including tapioca pearls, syrups, and teas, to ensure smooth daily operations.
- Provided excellent customer service in a fast-paced environment, addressing customer inquiries and resolving issues promptly to enhance satisfaction.

Calmecca Academy

Special Education Classroom Assistant (SECA)

Nov 2023 - Nov 2024

- Delivered classroom assistance tailored to the specific needs of students while documenting behaviors.
- Provided consistent emotional and physical support to ensure students' well-being and success in their daily activities.
- Collaborated effectively within a team of educators and staff, emphasizing the significance of unified approaches for optimal student outcomes.

Aglaia Coffee & Tea Co.

Barista

January 2023 - October 2024

- Maintained different areas of the store: Cashier, Barista, Dish Washer, Food Preparation, and Maintenance.
- Collaborated with team members to optimize workflow, reduce wait times, and maintain high productivity during peak hours.
- Upsold menu items and promoted new flavors, contributing to increased sales and customer engagement.

Chicago Public Schools

Crossing Guard

March 2023 - August 2023

- Ensured the safety of children, pedestrians, and cyclists by managing traffic flow and assisting individuals in crossing streets during peak hours.
- Maintained a visible and authoritative presence to deter unsafe behaviors and promote compliance with traffic laws.
- Responded quickly to emergencies or hazardous situations, taking appropriate actions to protect the public and notify authorities when necessary.

Liz's Pet Shop

Pet Care Associate

January 2022 - February 2023

- Provided herbal / natural medication recommendations based on information to treat sick and injured animals.
- Did facility cleaning, organization, front / back desk help, unloaded trucks of supplies.
- Responded to questions from patrons and provided information about animals, such as behavior, habitat, breeding habits, and facility activities.

Dunkin Donuts

Shift Lead

January 2022 - March 2022

- Prepared and served a variety of coffee and espresso beverages, ensuring consistent quality and presentation to meet customer expectations.
- Trained and mentored new staff, fostering a supportive and efficient team dynamic.
- Adhered to health and safety guidelines, including proper handling of food and beverages and maintaining a clean work environment.

EXPERIENCE CONT.

Securitas Security Services

Patrol Officer

March 2021 - January 2022

- Acquired Permanent Employee Registration Card (PERC)
- Maintained detailed and accurate logs of daily activities, incidents, and security breaches, providing thorough reports to supervisors.
- Utilized surveillance systems, including CCTV cameras, to monitor real-time activity and review footage as needed.

Marianos

Hot Foods Specialist

May 2019 - January 2020

- Prepared and served a variety of hot food items, adhering to company recipes, portion sizes, and presentation standards to ensure customer satisfaction.
- Monitored inventory levels of hot food items, ingredients, and supplies, placing orders to prevent shortages and minimize waste.
- Managed high-volume service during peak hours while maintaining quality and efficiency.

United Parcel Service

Package Handler

September 2018 - February 2019

- Head of Security Guidance Team
- Sorted, loaded, and unloaded packages with efficiency and accuracy to meet tight delivery deadlines and maintain operational flow.
- Adapted to fast-paced environments during peak seasons, maintaining high productivity under pressure.

EDUCATION

Malcolm X College

Coursework Towards Diploma In General Education

Attended 2019

University of Illinois at Chicago

Coursework Towards Diploma In Nursing

Attended 2018

SKILLS

Technology: Proficient with Word, Excel, and Google Suite

Certifications: Google IT Tech Support