

Victor Munoz

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EDUCATION

University of Illinois-Chicago (UIC), Chicago, IL
Bachelor of Computer Engineering

Expected May 2028

Hoffman Estates High School, Hoffman Estates, IL
High School Diploma

May 2024

SKILLS

Languages: Bilingual in English/Spanish (reading, writing, and speaking)

Customer Service: Experienced in providing services to individuals from all ages and backgrounds

WORK EXPERIENCE

Pool Attendant, Schaumburg, IL

Head manager

May 2020 - Present

- Ensured the safety and satisfaction of guests by maintaining a clean and organized pool area
- Trained and mentored new team members, ensuring understanding of policies, safety procedures, and customer service standards

Target, Hoffman Estates, IL

Front of Store Attendant

November 2023 - March 2024

- Managed multiple tasks during busy periods, including handling customer returns, maintaining checkout areas, and supporting team members
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EXTRACURRICULAR INVOLVEMENT

Vice President of La Casa, UIC

October 2024 - Present

- Planned and implemented programs aimed at fostering a sense of belonging and cultural pride among residents
- Collaborated with other student leaders to create programs aimed to help students academically during finals week

Wrestling, Hoffman Estates High School

October 2021 - February 2024

- Demonstrated discipline and time management by balancing rigorous training schedules with academic responsibilities
 - Built teamwork and collaboration skills through regular practice, strategy planning, and supporting teammates during competitions
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VOLUNTEER EXPERIENCE

Special Olympics, Hoffman Estates High School

- Supported athletes with intellectual disabilities by providing encouragement and assistance during events, promoting inclusivity and empowerment

Park District, Hoffman Estates, IL

- Improved the health of local ecosystems by identifying and removing invasive plant species, promoting the growth of native flora and fauna