

#### CONTACT

630 853 4789

juliekurzy@gmail.com

#### **PROFILE**

I am a self-directed individual that is service and detail oriented. I take pride in creating a fun learning environment for my team while maintaining a high level of productivity.

#### REFERENCES

Available upon request

# Julie Kurz

#### **EDUCATION**

### Johnson & Wales University Providence, Rhode Island

Master of Business Administration *Organizational Leadership* May 2023

## Johnson & Wales University Providence, Rhode Island

Bachelor of Science Food & Beverage Entrepreneurship May 2021

### Johnson & Wales University Providence, Rhode Island

Associate in Science Baking & Pastry Arts November 2019

#### WORK EXPERIENCE

# Manager in Training; Lush | 7/2024 - Present Naperville, Illinois

Exemplify and uphold outstanding customer service, following and teaching Lush standards in regards to selling and visual merchandising, responsible for approving/managing team time cards, cash handling and deposits, projecting and placing orders, and coordinating community events held in the space.

## General Manager; Tizzy K's | 4/2023 - 11/2023 Providence, Rhode Island

Responsible for creating weekly schedules, coordinating new staff orientation and training, coaching staff on excellent customer service, and communicating with the team about important issues/events. Create standard operating procedures for the business.

# Coordinator; JWU Culinary Operations | 5/2021 - 5/2023 Providence, Rhode Island

Supervise and manage a team of 17 made of student employees and work studies. Oversee daily operations within the college. Distribute work assignments, monitor progress, and provide guidance to team members. Assist with the facilitation of various events held by the college.