

Perla Martinez

4429991755 | Pm4879274@gmail.com | Vista, CA

Experience

Ross Dress For Less | Oceanside, CA **Store Protection Specialist | 03/2024 - 09/2024**

- Provided customer service and was involved in training new team members each month
- Assisted in the training of new cashiers
- monitored customer behavior for possible indications of active theft
- greeted each customer with a strong greeting
- surveyed all areas of store for indicators of defeated security equipment

Omni Resort & Spa | Vista, CA **Barista/Retail Associate | 11/2017 - 11/2018**

- Streamlined inventory management to eliminate the need for stock replenishment
- Established personal connections with customers, exceeding customer service expectations
- made specialty espresso drinks
- provided a welcoming hospitality environment
- received periodic hospitality service trainings

Subway | San Marcos, CA **Sandwich Artist/Cashier | 06/2017 - 11/2017**

- opened store, prepared ingredients for second shift and bake bread for the day
- welcomed customers and prepared their orders in a build-your-own manner
- informed customers of possible order options
- prepared next days ingredients and prepare bread for baking
- clean store for closing

Skills

Customer service, Time management, Food service, Communication skills, Bilingual, Basic math, Cashiering, Sales, Cash handling, Organizational skills, Inventory control, Computer literacy, Guest services

Education

Palomar college | San Marcos, CA **English | 06/2027**

- Currently completing courses in arts and humanities