Mohab Ibrahim

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Detail-oriented and customer-focused professional with experience as a stock room associate in Zara, skilled in inventory management, merchandise organization, and maintaining seamless store operations. Seeking a sales associate role to leverage strong organization skills, product knowledge, and a commitment to delivering exceptional customer service to drive sales and enhance the shopping experience.

EDUCATION

Bachelor Degree in Accounting Candidate

New Jersey City University, Jersey City, NJ, US   *Expected graduation Jun 2027*

High School Diploma

Hoboken High school, Hoboken   *Jun 2023*

LANGUAGES

Arabic

Fluent

English

Fluent

SKILLS

- Payment Processing
- Shipment Processing
- Customer Service
- Cash Handling Accuracy

EXPERIENCE

Stock Room Associate

Zara, New York, New York   *May 2024 - Present*

- Collaborated with the purchasing department to ensure an adequate supply of necessary materials were always available in the stockroom.
- Resolved customer complaints related to product availability or delivery delays quickly and efficiently.
- Analyzed inventory data to identify trends in demand for certain products and adjust stocking levels accordingly.
- Utilized an RFID scanner to track and monitor incoming and outgoing items from the stockroom.
- Used ID tags, stamps, and electronic making tools to mark stock items.

Store Associate

De Janeiro, New York, New York   *Jun 2023 - Sep 2023*

- Greeted customers and answered questions, assisting with needs and finding items.
- Provided excellent customer service, demonstrating strong interpersonal and communication skills.
- Demonstrated ability to work in a fast-paced environment while staying organized and attentive to detail.

Cashier

Artichoke Pizza, Hoboken, New Jersey   *May 2022 - Aug 2022*

- Operated cash register and accurately processed payments, returns, and exchanges.

- Maintained cleanliness of the checkout area by cleaning counters, shelves and windows.

- Performed opening and closing procedures, such as counting cash register, restocking, and cleaning.