

Jada Freeman

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Hardworking and dedicated EMT with 6 years of experience in patient care, emergency medical support, and sales. Proficient in patient admissions, vital signs monitoring, and documentation of medical records. Possess strong communication and customer service skills, with experience in managing store expenses and maintaining a clean and organized store environment. Certified as an EMT and hold a BLS Certification.

Work Experience

EMT

U.S. Air Force-Dayton, OH

December 2019 to Present

- Managed patient care across diverse settings, including the Medical-Surgical Unit and Pediatric Clinic, overseeing patient admissions, vital signs monitoring, documentation of medical records, and coordinating care with interdisciplinary team members to ensure quality and continuity of care.
- Provided pre-operative and post-operative care for pediatric and adult patients, ensuring safety and comfort during medical procedures, and assisting with recovery and rehabilitation post-surgery.
- Delivered emergency medical support in both acute and non-acute settings, including administering basic life support (BLS), while ensuring patient safety and comfort in critical care situations.
- Cared for terminally ill patients, offering compassionate support to both children and adults in end-of-life care situations, and providing emotional support for families during difficult times in both the pediatric and adult patient populations.
- Developed and implemented patient care plans, ensuring comprehensive treatment strategies tailored to each patient's medical condition, whether for children in the pediatric clinic or adult patients in the medical-surgical unit.
- Responded to emergency medical incidents, providing on-site care and stabilization, while efficiently transporting patients via ambulance to medical facilities when needed, coordinating closely with paramedics and hospital teams during transfers.
- Assessed and monitored patient conditions, administered appropriate interventions, and communicated effectively with medical teams during patient transfers, admissions, and throughout the care continuum to ensure high-quality outcomes.
- Provided support in pediatric care, delivering age-appropriate care and patient education, while working alongside pediatricians to manage treatment plans for children with both chronic and acute medical conditions.

Sales Associate

FYE-Racine, WI

October 2018 to November 2019

- Delivered exceptional customer service by adhering to corporate sales and customer service programs, ensuring high levels of customer satisfaction.
- Actively promoted and supported store contests, sales initiatives, and promotions to drive foot traffic and sales.
- Fostered positive customer relationships, providing personalized recommendations and product knowledge to boost sales and customer loyalty.

Operations & Profitability

- Managed store expenses effectively, contributing to the store's profitability by implementing cost-saving measures with the team.
- Collaborated with associates to drive efficiency and reduce operational costs while maintaining high service standards.
- Followed Loss Prevention protocols to protect store assets, minimize shrinkage, and ensure a secure environment.
- Ensured compliance with all company policies and procedures to maintain smooth store

Store Maintenance & Organization

- Maintained a clean, organized, and well-stocked store environment to enhance the shopping experience and support operational efficiency.
- Assisted in store layout and merchandising to create an appealing and well-organized display, driving product visibility and sales.
- Regularly conducted inventory checks and restocking to ensure product availability and prevent stockouts.

Merchandising & Product Knowledge

- Implemented visual merchandising standards in alignment with corporate guidelines to optimize product presentation and maximize sales.
- Continuously improved product knowledge to provide customers with accurate information and help drive sales across diverse product categories.

Cashier

Burger King-Racine, WI

October 2017 to April 2018

- Greeted customers, took orders, and processed payments accurately and efficiently.
- Maintained a clean and organized front counter, ensuring a welcoming environment.
- Provided exceptional service by addressing customer questions and resolving concerns promptly.
- Worked collaboratively with team members to fulfill orders and keep service flowing smoothly.

Skills

- Cash handling and POS system operation
- Strong communication and customer service skills
- Ability to work efficiently in a fast-paced environment
- Team player with a positive attitude

Education

High school diploma

Case high school - Racine, WI

September 2015 to June 2019

Skills

- Sales

- EMT experience
- Cash register
- Boxing (8 years)

Military Service

Branch: United States Air Force

Service Country: United States

Rank: Senior Airman

December 2019 to Present

Certifications and Licenses

EMT

June 2020 to March 2026

BLS Certification

July 2023 to July 2025