

# JACOB KUEBER

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## EXPERIENCE

### Accenture

Management Consultant  
Sr. Technology Architecture Delivery Analyst  
Technology Architecture Delivery Analyst

**Chicago, IL**  
2021 – Current  
2020 – 2021  
2019 – 2020

### Internal Firm Contributions

- Led proposal efforts and won new business contracts worth a total of \$17.8M in partnership with Accenture leadership, contributing to firm growth
- Act as Subject Matter Advisor for implementations at Exelon and WEC Energy Group, advising on integration architecture and vendor management strategies
- Organized and led 2 half-day industry training bootcamps with over 60 attendees each, annual Diversity, Equity, and Inclusion events, and quarterly team-building initiatives
- Initiated an industry focused networking initiative, facilitating connections between practice leaders and 18 new hires to drive growth and retention

### American Electric Power

2022 – Present

### Advanced Distribution Management System Software Implementation

- Serve as Workstream Lead and Scrum Master, responsible for 20% of the \$100M project, leading a team of 9 employees
- Generate and track a backlog of 1,100+ user stories using Jira to fulfill 929 requirements within the workstream's scope
- Lead day-long demos for 40+ end users and client leads across dispatch centers in Louisiana, Texas, and Ohio to obtain user feedback and drive engagement
- Develop standardized Agile workflows and defect management processes in Jira for 6 project workstreams, increasing overall efficiency and on-time completion of milestones

### Consumers Energy

2019 – 2022

### Advanced Distribution Management System Software Implementation

- Led \$30M project go-live, managing a 500+ step plan involving 129 employees for a software implementation impacting 1,500+ production users and 1.8M customers
- Served as Performance Test Lead, coordinating 720 hours of tests for a system of 20+ interfacing applications within a 4-month period to ensure production readiness
- Established backlog management practices and standardized dashboards in Azure DevOps (ADO) and HPALM across multiple workstreams resulting in the resolution of 347 functional and 118 performance defects
- Developed PowerBI dashboards to enable efficient workstream defect reporting, refreshed and communicated daily to program stakeholders
- Provided deskside support to 30+ end users in Michigan dispatch centers, managing system triage for real-time updates during the transition to their new system
- Implemented automation tools using Worksoft that saved 12+ hours of manual labor and significantly reduced the duration of system downtime during cutover
- Created product documentation and artifacts for 1500+ end users and system admins

## EDUCATION

### Loyola University Chicago

B.S. Engineering Science – Computer Engineering

**Chicago, IL**  
2015 – 2019

## SKILLS

Agile Project Management, Jira, PowerBI, Excel, Word, PowerPoint, Scrum, Regulatory Compliance, Azure DevOps, Worksoft Certify, ALM, Business Process Design, Application Design, MATLAB, Java, Python, C#, C++, C, ARM Assembly, SQL, SolidWorks, Systems Theory, Visio