

Ruqiya Maalim

St. Cloud, MN | 320-420 7015 | ya3547ut@go.minnstate.edu | linkedin.com/in/ruqiya-bishar/

SUMMARY

Motivated radiologic technology student with experience in patient care and administrative roles in a radiology clinic. Skilled in communication, patient interaction, and fluent in English, Somali, and Swahili. A quick learner and team player seeking on-campus work to gain practical experience in healthcare and technology.

EDUCATION

Bachelor of Science in Radiologic Technology

St. Cloud, MN

St. Cloud State University (SCSU)

May 2027

- Coursework; Discrete math, Calculus 1, Elements of computing, Anatomy & physiology 1&2, General Chemistry 1, General physics 1&2, Medical Informatics for Radiologic Technology.

Bachelor of Science in Computer Science

Houston, TX

North American University

January - May 2023

High School Diploma

Qubaa Muslim Academy

Mombasa

April 2022

SKILLS

- Fluent in English, Somali and Swahili.

WORK EXPERIENCE

Communications Call Center (NAU)

Houston, TX

Student Worker

March - May 2023

- Utilized strong communication and intercultural skills to effectively address student inquiries and concerns, contributing to a smooth application process and increased success rates.

Technology Assistant (Rayus Radiology)

Sartell, MN

Student Worker

February 2024 - present

- Explaining the procedure, positioning patients, and ensuring they're calm.
- Setting up the room and equipment and assisting with technical needs.

Front Desk (Rayus Radiology)

Sartell, MN

Student Worker

May 2024 - present

- Greeting patients, verifying their information, completing registration forms, and checking insurance details.
- Responding to phone calls and answering questions about procedures, preparation requirements, and appointment times.
- Handling co-pays, processing payments, and providing billing information to patients.

LEADERSHIP EXPERIENCE

Art Club (North American University)

Houston, TX

Senator

February - May 2023

- Demonstrated strong leadership skills by organizing, coordinating various activities, and leveraging unique talents and ideas resulting in heightened student participation and increased club membership.

VOLUNTEER EXPERIENCE

Red Cross Club (Qubaa)

Mombasa, Kenya

Volunteer

January 2021-April 2022

- Displayed compassion and empathy while providing assistance and support to individuals in need during community outreach programs.