

Andrew O'Brien

Personal Information

Date of birth: 02/09/2007

Nationality: American

Address: 7107 36th St Ct W, University Place, WA 98466, United States

Phone number: (253)439-0972

Email address: andrewpjobrien@gmail.com

Profile

Highly skilled and dedicated Barista with a passion for delivering exceptional customer service and creating memorable coffee experiences. Proficient in a wide range of brewing techniques, menu items, and coffee equipment. Seeking an opportunity to contribute my expertise, enthusiasm, and friendly demeanor to a dynamic coffee shop or café environment.

Work Experience

05/2023 – 11/2023
Lakewood, United States

Barista Dutch Bros

- Prepared and served a wide variety of coffee beverages and specialty drinks to customers, ensuring exceptional quality and taste.
- Maintained cleanliness and organization of the coffee bar area, including routine equipment cleaning and stock replenishment, resulting in a visually appealing and efficient workspace.
- Interacted with customers in a friendly and professional manner, providing excellent customer service and ensuring their satisfaction with each visit.
- Collaborated with team members to handle high-volume rushes, effectively multitasking and prioritizing orders to minimize wait times and maximize customer experience.

06/2022 – 09/2022
University Place,
United States

Laborer Chambers Bay Construction

- Assisted in the installation and maintenance of underground utility systems, utilizing technical knowledge to ensure accurate and timely completion.
- Collaborated with a team of laborers to perform physical tasks, such as digging trenches, lifting heavy materials, and pouring concrete, to support project deadlines.
- Implemented strict adherence to safety protocols, consistently promoting a hazard-free work environment and preventing accidents or injuries.

Skills

Customer service
Professional

Espresso preparation
Professional

Cash handling
Professional

– **BARISTA**

Espresso preparation
Professional

Customer service
Professional

Cash handling
Professional

Strengths

teamwork # communication # Customer service # Espresso knowledge # Multitasking
Team player # Attention to detail # Time management

Hobbies



Traveling



Capturing moments with
friends



Listening to music



Soccer

Certificates

03/2023

Food Handlers Card
Washington State Health Department
1567A33A62V01025

12/2022

CPR and AED Certification
Public Health

02/2023

OSHA Certification
Occupational Safety and Health Administration

Education

09/2020 – present
University Place,
United States

General
Curtis Senior High School

10/2023 – present
Tacoma, United States

Math
Tacoma Community College

Volunteering

University Place,
United States

Crew Leader
University Place Presbyterian Church

References

(253)722-3477

Mark Carter
Chambers Bay Construction

(253)432-0978

Ellie
Dutch Bros