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# PARIS CARSWELL



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## CONTACT

- 📞 408-991-5396
- ✉ Paris.jewel@yahoo.com
- 📍 Milpitas, CA

## PROFILE SUMMARY

Enthusiastic, dependable, hard working, and positive are just a few words used by colleagues and those I've come across in the workforce to describe me. I am a very fast learner who is always looking for ways to grow and advance. I am always ready to jump in wherever needed. I am creative and I can easily adapt to all situations. I am a team player who is also self-sufficient and I put 110 percent into everything I do.

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## EDUCATION

- 2010-2013  
SACRAMENTO STATE UNIVERSITY
- BACHELORS OF ARTS  
PHOTOGRAPHY
- 2008-2010  
WEST VALLEY COLLEGE
- ASSOCIATES DEGREE  
LIBERAL ARTS

## WORK EXPERIENCE

**Azazie.com** 2024 - PRESENT  
Customer Service Representative/ Stylist

- Consistently hitting my KPI Goals
- Communicating with customers to help troubleshoot any issues with our website or ordering.
- Styling and upselling our products.

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## SKILLS

- Customer Service
- Printing /Binding/Production
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

**Cefian Fashion** 2021 - 2023  
Online Sales Manager

- Enter and process all incoming orders from various wholesale sites.
- Consistently hitting my sales goals, and leading the company to its highest online sales year in 2021.
- Processing billing and helping pack fulfillment orders when needed
- Communicating with customers to help troubleshoot any issues with our website or ordering.

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## PROGRAMS

- Adobe Creative Suite
- Google Suite
- Microsoft Office
- Intercom
- Slack
- Shopify/Woocommerce

**Amtrak** 2018 - 2021  
Service Attendant

- Excelled at customer service and responsible for the boarding/deboarding of between 200-400 passengers from a time span of 4-6 days at a time.
  - Adapted to different types of people and situations as well as jumping into any position: the coach seats, acting as waitress in the dining car serving hot foods and drinks on a moving train, or delivering exceptional hospitality making beds and caring for the passengers in the sleeping cars.
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## WORK EXPERIENCE - CONTINUED

**Fedex Office** 2014 - 2018  
Lead Consultant

- Promoted to Lead from regular Team member after the first year with the company, which is a rarity for FedEx office.
- Trained new hires and helped manage a team of 10
- In charge of General office duties ie. faxing, copying, binding shipping and receiving as well as the consultation and creation of business cards, banners, posters, canvases, and other promotional / business products.
- Developed business relationships with customers to create long time returning customers.

**BCBG Max Azria** 2013-2014  
Sales Associate

- Built up a successful clientele of return customers
  - Upsold and consistently over hit my sales goal within the first month of being hired.
  - Became a key holder within the first 2 months and became in charge of inventory and daily financials.
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