




ZINEDINE BENYAHIA

Front of house assistant



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PERSONAL PROFILE

I have gained valuable experience as a front-of-house assistant at a busy café in Leadenhall Market, where I honed my customer service skills and developed a strong ability to work effectively in a team for one year. I take pride in my ability to build rapport with customers and collaborate closely with colleagues to maintain high standards of service. I am eager to continue growing in a customer-focused role, contributing my skills and enthusiasm to a dynamic team.

WORK EXPERIENCE

CURATORS COFFEE STUDIO **SEPTEMBER 2023 - SEPTEMBER 2024**

Leadenhall Market

I have experience working the till in a busy café, where I managed transactions efficiently and provided friendly customer service, even during peak times. In addition, I am skilled at operating the coffee shots station, consistently preparing high-quality espresso shots under pressure while maintaining speed and accuracy. My ability to handle both roles effectively has contributed to smooth operations and customer satisfaction in a fast-paced environment.

CAFE ON 4 **MARCH 2018 - APRIL 2019**

Stratford

At a college café, I was responsible for managing the till, delivering swift and accurate transactions while maintaining a high level of customer service. My role also involved preparing tea, sandwiches, and instant coffee, where I focused on efficiency and quality to meet the demands of a busy environment. By balancing these tasks effectively, I contributed to a positive and smooth experience for both students and staff.

REFERENCES

AVAILABLE UPON REQUEST

EDUCATION

WALTHAM FOREST COLLEGE

2018 - 2023

PATHWAY TO EMPLOYMENT AND
INDEPENDENCE

BUXTON SECONDARY SCHOOL

2013- 2015

GCSE'S INCLUDING ART, DRAMA,
FOOD TECH

PERSONAL SKILLS



Customer
Service



Confident
Communication



Problem
Solving



Active
Listening

HOBBIES & INTERESTS

Travel blogging
Socialising with friends and family
Gym and fitness
Cooking and trying new foods