

# Yothando Ngwenya

Y/N

## PROFFESIONAL SUMMARY /ABOUT ME

Reliable and hard-working individual seeking to improve customer service and gain experience through various different industries. In addition to this my work experience ranging from customer service to small acting roles has shaped my skills and created new habits and abilities that can be implemented into any work environment.

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## SKILLS

- Teamwork
- Responsible
- Adaptability
- strong Communication skills
- Problem solving skills
- Working under pressure
- Cash handling
- Customer service

## WORK HISTORY

Retail and Storeperson Showbags worker | Easter show

03/2024 - 04/2024  
Sydney Olympic Park, NSW

- Worked at the easter show at the NRL showbags stand selling showbags and also working by packaging bags behind the scenes in the storage room. This gavem me further experience in dealing with customers and working in fast paced environments.
- Greeted customers and helped with product questions, selections, and purchases.

Extra in a small film | AGOGE at Nepean CAPA  
03/2024 - 03/2024 School - Emu Plains, NSW

- I had the opportunity to work as an extra in a small film from the referral of my drama teacher to get more experience working in the entertainment and art industry. In this role my job was to act as a school student leaving school with a classmate in the background whilst the main actors were shooting their scene. This was a fun experience that created a path for me to seek more extra roles/acting roles in the future.
- Collaborated effectively with fellow extras and main cast members, fostering a positive work environment on set.
- Participated actively in workshops and training sessions as needed for specific productions or roles.

Actor | Kyle and Jackie O's Haunted House  
03/2024 - 04/2024  
Sydney Olympic Park, NSW

- Worked in roles such as a zombie, a swamp room monster and as freddy kruger at the front of the haunted house. This experience broadened my views on the types of job opportunities out there and gave me skills in understanding and dealing with customers/people in different environments.

Ironman volunteer (Finish line General Assistant) |  
10/2018 - 10/2018

Rotated between 4 roles: Medal handout, Water station, Foil Blanket Handout and Assisting Participants.

- On this day i volunteered with family and friends to be apart of the iron man triathlon in paramatta. On this day there were many participants and we were stationed in different sections that involved efficient service and high teamwork. This first opportunity helped me first understand the work environment and what entails.

yr 10 work experience |2023  
Aecom Sydney

- Went to Aecom for a week rotating between different construction and engineering departments; understanding how the company runs and how each department specializes in important factors in construction

Volunteer - sydney half Marathon (asic)  
01/2023 - 01/2023

Took all participants bags and belongings to ha (hydepark) where they could collect it after the race  
Collected leftover clothes of things laying in the street and gave them to charity

Adra - Macquarie Fields, NSW  
07/2024 - 07/2024

- During our holiday break me and my friends went over to the ADRA Macquarie Fields community care centre and helped the employees give food to the needy in the area.
- At this food pantry our tasks included bringing and storing fresh foods and meals in the fridges and pantries, cleaning the centre itself, creating food bags and packages to the people who came and helping to put these groceries to their cars or trollies. This created more connections with the community and improved my customer service skills.

Volunteer | City2 surf - Bondi, NSW  
08/2022 - 08/2022

- At this event over 60000 people participated and me and other big groups of volunteers were working at the water station filling bottles and cups of not only water but electrolytes at the end of the race/marathon for every single participant until all finished. As expected there were waves of times where hundreds of people were finishing and lots of water needed to be refilled, this entailed me and co volunteers to use teamwork and strong communication skills to ensure that cups were consistently filled and there was enough for all the people finishing. This is where my experience in working in fast paced environments flourished, and improved.

## EDUCATION

St Marys Senior High, Saint Marys, NSW

EXPECTED IN 09/2025

High School Diploma

- Currently I am in yr 12 and attend a senior selective school which only has yr 11 and 12 students.
- In yr 11 i studied, mathematics advanced, enterprise computing, english standard, Biology, business studies and drama.
- Currently in yr 12 i study: Mathematics advanced, english standard, biology, business studies and drama

Mountain View Adventist College

High School Diploma

Attended this school from 2012 to 2023

Here are the subjects that were studied in yr 9 and 10:

12/2023

- 5.3 Mathematics (high class ), English, Science, History/Geography, Biblical studies , Information Software Technology & Commerce

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## INTERESTS

- Fundraising Events
- Learning new cooking techniques and expanding my culinary skills.

I enjoy cooking for friends and family gatherings.

- Cooking
- Enjoying the art of baking and pastry-making, experimenting with recipes.
- I like trying new recipes and food trends.
- Digital Art and Animation
- Acting and Theater
- Graphic Design
- Offering time and support to shelters for the homeless, women, and
- Community Cleanup
- Volunteer Work

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## AVAILABILITY

- Weekdays - Fridays and Tuesdays ( after 4pm onwards)
- Weekends - Saturday available after 4pm onwards and Sunday ( available all day