

WAYNE BUI

6126 Deep Creek Drive Prospect, Kentucky 40059
Cell (502) 299-0652 bui.wayne@gmail.com

SUMMARY

Project management professional with 20 years' experience in project planning, implementation and execution. Proven ability to support multiple projects with medium to high complexity. Stays up-to-date with development in technologies to initiate and implement technology driven solutions in facilitating operational flow.

OVERALL PROJECT MANAGEMENT HIGHLIGHTS

- Operated on yearlong advertising project coordinating and executing strategic development plans with national and global partners/contractors.
- Planned research and troubleshoot problems for several start-up businesses resulting into multi-million dollar company.
- Produced contractual agreement with vendors to receive 80% company profit margin on all project development.
- Established 40+page report proposals with outcome of winning large bids for company.
- Oversaw day-to-day operations for over 100 customers including server troubleshooting websites, software and email system.
- Developed 15+ years building strong customer relations with highly appealing repeat business portfolio
- Strategize market research for customer's industry to design website layout resulting an increase 40% sales

PROJECT DEVELOPMENT HIGHLIGHTS

- Overhauled a critical .NET engineering design software project to load 3X faster performance increasing company's profitability by 20%
- Designed/Developed SQL server 2015 and maintained an online start-up advertising company generating over \$30.6M revenues in 1 year
- Created an offline auction software and coordinated system equipment set up at a trade show with over 500 bids per hour
- Created & Developed ASP/JavaScript/CSS/HTML sole proprietorship Content Management System and eCommerce software
- Eliminated entire department for customer by developing an eCommerce for Franchisees to purchase orders and then those orders went directly to warehouse Access database system to be processed.
- Diagnosed daily Web/SQL hacks & strategize future hacks prevention for a multi-million dollar financial institute using both RC4 & MD5 encryption
- Developed "Wheel of Fortune" concept online game developed in HTML5 using mathematical formula that gives a predetermined outcome per session and per hour

WORK EXPERIENCE

IT Project Manager

DotTrend, Inc

Mar 2004 – Present

Louisville, KY

- Manage project closing and ensure project deliverables achieved within time, cost and scope
- Provide web solutions to business owners
- Strategize web-based between developers and clients
- Manage and maintain networking responsibilities
- Constantly maintain 99% Up time on all websites/emails
- Presents cost & benefit of all new projects
- Efficiently create and implement new projects
- Co-location servers management
- Manage multiple email servers
- Manage multiple projects and executions
- Coordinate web graphic illustration to meet client needs
- Produce company sales & marketing

Computer Technician

Computing, Inc.

Jan 2018 – Dec 2021

Louisville, KY

- Provided technical assistance to customers on phone/onsite
- Remote access to perform troubleshooting when needed
- Built Computers and Servers (Windows)
- Anti-virus program installations and malware/virus removals
- Troubleshooting and repair computers, laptops & Chromebook
- Recommended computer products and applications to improve productivity
- Highly skilled in installing, repairing and troubleshooting computer hardware & peripherals
- Working knowledge of modern networking devices and printers
- Monitored and responded to hardware and software problems
- Proven ability to manage multiple troubleshooting tasks simultaneously while maintaining the quality of results

IT Project Manager/Developer

Neostreme, LLC

Nov 2001 - Feb 2004

Louisville, KY

- Web designer/programmer for Internet web-site software company
- Managed and maintained all customer web-sites
- Highly knowledgeable in developing software for the following languages: ASP, HTML, Java, JavaScript, JSP, VBScript
- Highly knowledgeable in graphic design for the following software: Photoshop & Flash Multimedia
- Created content editor software
- Maintained Windows Server
- IIS (MANAGEMENT CONSOLE) for domain names and emails
- DNS management
- Managed SMTP Server
- Managed Exchange

Web Developer Mar 1999–Oct 2001 American Probation Parole Association Lexington, KY

- Responsible for all aspects of web-site including the development and functionality of the site
- Design, develop, and continually managed web site including pages, logos, banners, icons, and graphic design/illustration
- HTML, Perl, Java, Javascript, CGI
- Photoshop/Illustrator
- Multimedia Flash
- Work within teams as well as independently to develop promotions and conference design applications □ Web site has received 3 awards for the successful achievement in areas of web design, navigation, and overall layout

EDUCATION AND ACKNOWLEDGEMENTS

10/1996 - 6/1998	Fashion Design Associate Degree "Fashion Institute of Design & Merchandising"
5/2008	Awarded in 2008 Entrepreneur Magazine "Most Dependable Website Development"
1/1996	Awarded Scholarship from University of Tennessee in Chattanooga
8/1995	ACT Achievement Scholarship Coca Cola Association

REFERENCES

Dene R Berry, President **Royal American Wallcraft, Inc.**

For a number of years, Wayne, and his company managed a website of ours. During that time he did an excellent job. We had to let the website go eventually because the product line on that website fell out of favor with our clientele. We never replaced that product line, so Wayne's services, through no fault of his or his company's services, were no longer required.

Frank Besednjak, President **The Training Source, Inc.**

Wayne Bui has been my primary internet and website guru for over ten years. He has done a fantastic job. His work is always timely and he understands my needs very well. I highly recommend Wayne.

Allen J. Ilano, Wholesale Loan Officer **Wilson & Muir Bank**

Wayne Bui has been a client of the bank for the past 8 years. He has always managed to have a great attitude despite some difficult circumstances. He has a great work ethic and has a tenacity to get things done.

Contact Information Will Be Provided Upon Request

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