# **Darius Saeturn**

### FOOD, RETAIL, LABOR & BAR

Las Vegas, NV

fast paced learner. great improviser. can handle heavy volume traffic and work. excellent multitasker. POS mastery. team player & leader. family oriented so my energy is very welcoming and appreciated.

// military oriented USAF

Authorized to work in the US for any employer

## Work Experience

## **Barback / Service support**

Dave & Buster's-Henderson, NV February 2023 to December 2024

It was like 5 jobs into 1 name.

- · bussing
- · Rezoning and shifting
- Serving
- Runner
- Expo

I also did barback duties within these jobs too.

- Cut and prep garnishes
- Resupply garnishes and all materials
- Organize
- · Wash n rinse all cups
- Wash n spot wipe/clean everywhere its needed
- Refill ice buckets/trays
- · Knock and break the ice machine from freezing
- · Refilled soda
- Typical closing tasks, mopping sweeping full spot clean, flip chairs, shift tables & count money.

## Server/Busser/Food Runner

BJ'S Restaurant & Brewhouse-San Diego, CA January 2021 to October 2022

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## Front Desk Receptionist/Coordinator

Sportclips Haircuts-San Diego, CA November 2019 to September 2021

oversaw all appointments and coordinated proper check in times (as during covid, nothing is walk in) had to clean and prepare all materials/utilities used for the stylists.

- · Scheduled appts
- Assigned client to stylists
- Cleaned all guards and combs
- · Sanitized all surfaces after each client
- Resupplied and ran for restock
- Sales rep for products such ass hairs n gels and oils
- Basically chauffeured them thru the whole store to minimalist the disease.

also was in charge of general cleanliness and security of staff and clients.

#### Stocker/Cashier

Petco-Vallejo, CA June 2019 to March 2021

stocked all merchandise. collected all the critters & animals. took in drop trucks. handled POS systems and can lift well over 50 lbs easily.

## Security/Front Desk & Pool & Spa Tech

In-Shape Health Clubs-Vallejo, CA January 2016 to November 2018

pool/spa maintenance: oversaw alkalinity and PH levels with color meter test tubes. balance and shocked the pools/spa & sauna steam rooms. made sure all human gunk was exploited and cleaned up. vacuumed both bodies of waters. honed excellent plumbing & cleanliness knowledge

security: was in charge of overseeing all camera activity and to keep cleanliness (proper setups) around the club. overseen parking lot to ensure no on property theft. covered both locker rooms and front tennis grounds

front desk: to be articulate and accurate on who checks in. making sure proper check in and tiers of membership properly navigate the club without problems

## **Guest Service Associate & Starbucks**

Target-Oakland, CA February 2017 to January 2018

guest service: controlled situations where unhappy customers leave satisfied and grateful. properly assets and improvised ideal solutions to any possible situation that needs help. answered all calls regarding anything of the facility. had to control the center of communication of the facility

### Education

## High school or equivalent in general

american canyon highschool - American Canyon, CA August 2013 to June 2017  $\,$ 

#### None

### Skills

- Front Desk (4 years)
- Guest Service (4 years)
- Customer Service (4 years)
- Front Office (2 years)
- Reception
- Pool Maintenance (2 years)
- Swimming (2 years)
- Lifeguard
- POS (6 years)
- Microsoft Office (2 years)
- Cash Handling (4 years)
- Serving Experience (1 year)
- Cleaning Experience (4 years)
- Data Entry (2 years)
- Busser (2 years)
- Microsoft Excel (3 years)
- Clerical Experience
- Night Audit
- Plumbing
- Merchandising (3 years)
- Microsoft Outlook
- Upselling (4 years)
- Microsoft Word (8 years)
- Cashiering
- Sales
- Hospitality
- POS
- Upselling
- Guest services
- Cash handling
- Serving

- Front desk
- Sales
- Merchandising
- Restaurant experience
- Customer service
- · Retail sales
- · Computer skills
- Typing
- Cash register

## Languages

- Spanish Intermediate
- Tagalog Intermediate
- English Expert
- hawaiian Intermediate

## Military Service

**Branch: USAF** 

Service Country: United States

Rank: E3

September 2017 to September 2018 Medical discharge. Bad shoulder joint

## Certifications and Licenses

## **Food Handler Certification**

#### **Driver's License**

#### Non-CDL Class C

### Assessments

## **Customer focus & orientation — Proficient**

June 2022

Responding to customer situations with sensitivity

Full results: Proficient

## Front desk agent (hotel) — Proficient

May 2023

Selecting hotel rooms based on requests and identifying errors in hotel data

Full results: Proficient

## **Customer service fit — Proficient**

July 2022

Measures the traits that are important for success for customer service roles

Full results: Proficient

## Food service: Customer situations — Proficient

July 2022

Identifying and addressing customer needs in a food service setting

Full results: Proficient

## Sales skills — Proficient

July 2021

Influencing and negotiating with customers

Full results: Proficient

## Administrative assistant/receptionist — Proficient

May 2022

Using basic scheduling and organizational skills in an office setting

Full results: Proficient

#### **Customer service — Proficient**

July 2021

Identifying and resolving common customer issues

Full results: Proficient

### **Work style: Reliability — Proficient**

May 2022

Tendency to be reliable, dependable, and act with integrity at work

Full results: Proficient

### **Retail customer service — Proficient**

June 2022

Responding to customer situations in a retail setting

Full results: Proficient

#### Work motivation — Proficient

June 2022

Level of motivation and discipline applied toward work

Full results: Proficient

## Social media — Completed

August 2023

Knowledge of social media techniques and analytics interpretation

Full results: Completed

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

## Additional Information

I am a young father of twin girls. I can do any job in the world for my family